

## Resource Directory

January 2023

#### **Catholic Charities Archdiocese of New Orleans**

is an umbrella agency with 23 programs and one affiliated ministry delivering health and human services to the poor and vulnerable. Catholic Charities services are rooted in the eight civil parishes of the Archdiocese of New Orleans with food and nutrition services benefitting the entire state of Louisiana. Catholic Charities serves the homeless, hungry, the elderly, at-risk youth, pregnant women, individuals with developmental delays, and many more. For more information, please visit www.ccano.org, follow us on Twitter at <a href="twitter.com/cathcharitiesNO">twitter.com/cathcharitiesNO</a>, or find us on Facebook at <a href="facebook.com/cathcharitiesNO">facebook.com/cathcharitiesNO</a>.

P. O. Box 58009 Phone: (504) 523-3755 FAX: (504) 523-2789 New Orleans, LA 70158-8009 Toll Free: (866) 891-2210

Toll Free: (866) 891-2210 Website: www.ccano.org

#### **Our Mission:**

Impelled by the love and teaching of Jesus Christ, while respecting the dignity and potential of all people, we collaborate to offer life-giving programs, advocate for the voiceless, and empower the vulnerable to foster a just society.

#### **Our Values:**

- Dignity through respect
- Service through love
- Justice through advocacy and empowerment
- Unity through prayer

Sister Marjorie A. Hebert, M.S.C. President & CEO (504) 596-3099

srmarjorie@ccano.org





### CCANO List of Ministries January 2023

- 1. Catholic Charities School Based Counseling
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- 22. Spirit of Hope Disaster Response
- 23. Therapeutic Family Services



### **Topic Directory**

**Abuse and Violence**  Project SAVE **Behavioral Health** Therapeutic Family Services **Church Parish-Based** Catholic Campaign for Human Development (Office of Justice and **Ministries** Peace) Catholic Relief Services (Office of Justice and Peace) Parish and Community Ministries Parish Social Ministry (Office of Justice and Peace) **Community-Based** Parish and Community Ministries **Counseling** Catholic Charities School-Based Counseling **Counseling Solutions Disabilities** Padua Community Homes Padua House **Disaster-Related** Spirit of Hope Disaster Response Education ESL (English as a Second Language) **Head Start Centers Emergency Assistance** Marque Medical Emergency Grant Spirit of Hope Parish and Community Ministries **Food and Nutrition** Food for Seniors Healthcare **PACE Greater New Orleans** Padua House St. Vincent Maternity Clinic Homeless **Homeless Services Immigration and Refugee Immigration Services Refugee Services** Legal Project SAVE **Immigration Services Refugee Services Maternity** Pregnancy and Adoption Services **Mental Health** 

Ciara Independent Living

Counseling Solutions

## Residential – Developmentally Disabled

- Padua Community Homes
- Padua House

Senior

- Foster Grandparents
- PACE Greater New Orleans

Social Justice/Advocacy

- Catholic Campaign for Human Development (Office of Justice and Peace)
- Catholic Relief Services (Office of Justice and Peace)
- Cornerstone Builders
- Parish Social Ministry (Office of Justice and Peace)
- Prison Ministry (Office of Justice and Peace)

#### **Ministries**

#### **Catholic Charities School-Based Counseling...**

(Est. 2006)

contracts with the St. Charles Parish School Board Special Education Department to provide school social work services.

#### Susan Fendlason, Administrator

100 Melonie Street, Suite F

Boutte, LA 70039

Phone: (985) 307-6882 FAX:(985) 785-2198 sfendlason@ccano.org

#### Ciara Independent Living ... (Est. 1985)

is an independent living apartment complex for single adults with mental disabilities. Residents pay a modest rent, provide their own meals, and live a relatively independent life. Participants are referred from case managers, hospitals, and the National Association for Mental Illness (NAMI).

#### **Brittany Simmons, Program Coordinator**

1424 Dante Street

New Orleans, LA 70118

Phone: (504) 524-8394 bsimmons@ccano.org

### Cornerstone Builders...

(Est. 2007)

facilitates employment and other reentry services to men and women who have recently been released from jail. Cornerstone also advocates for criminal justice reform in alignment with the Archdiocesan Ninth General Synod.

#### Stephanie Mills, Re-Entry Program Director

2022 St. Bernard Avenue, Room 309

New Orleans, LA 70116

Phone: (504) 310-6989 FAX: (504) 310-8776 smills@ccano.org

### **Counseling Solutions ...**

(Est. 1974)

is a clinical mental health counseling program available to individuals, couples, families and groups of all faiths. A caring, compassionate staff of licensed mental health professionals and interns provides help and offers healing to those coping with: Depression, Anxiety, Grief and Loss, Abuse, Trauma, Chronic Mental Illness, Family Conflict, Relationship Issues, Parent-Child Issues, Child & Adolescence Issues, Stress Management, and Anger Management. The program accepts payment from most major insurance companies, Employee Assistance Programs, and Medicaid. Clients without insurance will be charged a reasonable rate based on a sliding scale.

#### Dr. Lisa Surrency

#### **North Shore Catholic Center**

4465 Highway 190 E. Service Road

Covington, LA 70233 lsurrency@ccano.org

#### Please call (985) 785-2113 to make an appointment at any location:

**Orleans Parish** St. Charles Parish

1424 Dante Street 100 Melonie Street, Suite F

New Orleans, LA 70118 Boutte, LA 70039

St. Tammany Parish (Covington) Archdiocese of New Orleans

**North Shore Catholic Center** 

4465 Highway 190 E. Service Road

Covington, LA 70233

St. John the Baptist Parish

799 Fairway Drive LaPlace, LA 70068

## English as a Second Language (ESL)...

serves adult learners each year at sites throughout Orleans, Jefferson, and St. Tammany parishes. Both morning and evening classes are offered in order to accommodate our students' work and family schedules. ESL classes provide a key component for integrating into American society for both immigrants who have recently arrived and those who have been in the U.S. for several years. Please see our web page for class times and locations: <a href="https://www.ccano.org/esl">www.ccano.org/esl</a>.

#### Interested students and volunteers should contact:

#### Allison Hanson, ESL Program Manager Phone: (504) 722-2665 ahanson@ccano.org

### Food For Seniors ... (Est. 1970)

houses, pre-packs, and transports supplemental food boxes to more than 120 donated sites throughout the State of Louisiana for monthly distribution to program participants by volunteers and staff members. Food box contents are designed to improve the diet and health of the low-income populations served. Targeted populations include seniors sixty years of age and older who meet USDA income guidelines.

#### **Renee Davenport-Director**

5600 Hayne Boulevard New Orleans, LA 70126 Toll Free Phone: (800) 522-3333

Phone: (504) 267-9665 <u>rldavenport@ccano.org</u>

## Foster Grandparents ... (Est. 1972)

is a program which benefits both low-income seniors and special needs children. Foster Grandparents share their life experience, wisdom, love, and attention to encourage, tutor, and mentor children and troubled teens in a variety of settings such as schools, Head Start and day care centers, shelters, and rehabilitation facilities. In return for enriching the lives of the children, the seniors receive a modest stipend and help with transportation. Other benefits include a feeling of being needed, giving service to their community, recognition, monthly trainings and enrichment, socialization, and outings.

#### Brian Broussard, Program Director

8326 Apricot Street, 2nd Floor New Orleans, LA. 70118

Phone: (504) 310-6882 FAX: (504) 861-6361 bpbroussard@ccano.org

**Annette Ainey, Coordinator** 

Phone: (504) 310-6883 aainey@ccano.org

### Head Start Centers ... (Est. 1980)

Promote school readiness for young children from low-income families through agencies in their local community. Head Start and Early Head Start programs support the mental, social, and emotional development of children from six weeks to age 5. In addition to education services, programs provide children and their families with health, nutrition, social, and other services. Head Start services are responsive to each child and family's ethnic, cultural, and linguistic heritage.

**Rhonda Taylor, Director of Early Childhood Education** 

8326 Apricot Street, 2<sup>nd</sup> Floor New Orleans, LA 70118 Phone: (504) 861-6359 FAX: (504) 861-6361 rbtaylor@ccano.org

#### **Incarnate Word Early Head Start & Head Start**

Ages 6 weeks -5 years

#### **Gaynell Anderson, Program Director**

8326 Apricot Street, New Orleans, LA 70118

Phone 504-861-6342 FAX 504-861-6362 geanderson@ccano.org

#### St. John the Baptist Head Start

Ages 3 to 5 years

#### **Tonya Credit, Program Director**

1920 Clio Street

New Orleans, LA 70113

Phone: (504) 529-2557 FAX: (504) 566-4194 tcredit@ccano.org

#### St. Mary of the Angels Early Head Start & Head Start (Est. 2012)

Ages 6 weeks to 5 years

#### Michelle Hubbard, Program Director

2225 Congress Street

New Orleans, LA 70117

Phone: (504) 227-3470 FAX: (504) 941-3119 <a href="mailto:mhubbard@ccano.org">mhubbard@ccano.org</a>

#### St. Paul the Apostle Early Head Start & Head Start (Est. 2016)

Ages 6 weeks to 5 years

#### Pamela Randall, Center Director Nicole Roberson, Assistant Director

6828 Chef Menteur Highway

New Orleans, LA 70126

Phone: (504) 503-1234 FAX: (504) 503-1239 prandall@ccano.org

## Homeless Services ... (Est. 1993)

includes two housing components. Services include: home-based case management, life skills training, budget planning, advocacy, linkages to mainstream resources, and referrals for additional services.

**Bethlehem Housing** serves homeless families with children providing rapid re-housing services and addressing the root causes of their homelessness. (est. 2019)

**Bridges to Self-Sufficiency** provides 3-6 months of rental assistance to homeless families with children; term may be extended for special circumstances.

#### Trinna Stanford, Program Director

Phone: (504) 310-6907 tstanford@ccano.org

8326 Apricot Street New Orleans, LA 70118

### **Immigration Services ...** (Est. 1961)

provides free or low-cost legal immigration counseling and representation to families and individuals who are eligible for immigration benefits but cannot afford private attorneys. Services include assistance in obtaining family-based immigrant visas, adjustment of status to legal permanent residency, naturalization (citizenship) applications and preparation classes, VAWA petitions, U-visa applications, asylum (for children only), Special Immigrant

Juvenile Status, Temporary Protected Status (TPS), Deferred Action applications (DACA), fiancée petitions, consular processing, travel documents/advance parole, renewals, work permit renewals, affidavits of support, etc. Immigration Services has specialized pro bono programs to provide legal representation and holistic case management support for survivors of domestic violence/abuse, unaccompanied children, survivors of trafficking and other crimes and those detained in immigration facilities.

#### Interested law students and volunteers should contact:

#### Jennie Searcy, Managing Attorney for Immigration Services

## Marque Medical Emergency Grant...

(Est. 2010)

is funded by the Theresa Bittenbring and John Henry Marque Fund which is held at the Greater New Orleans Foundation. This program provides case management and direct financial assistance (emergency grants) to individuals and families experiencing financial hardship due to a medical condition faced by a member of the family. Clients come to the program **only** by way of referral from CCANO and other partner agencies. Individuals **cannot** refer themselves to this program.

Contact: Marilyn Shraberg 1000 Howard Avenue, Suite 200 New Orleans, LA 70113

Phone: (504) 310-8743 mshraberg@ccano.org

North Shore Branch Office...

serves the poor and vulnerable of Washington and St. Tammany Parishes. As the main office for the North Shore Branch, The Archdiocese of New Orleans North Shore Catholic Center in Covington assists 17 Catholic Church Parishes in Deaneries IX and X. The North Shore location houses CCANO's Counseling Solutions Program (clinical mental health counseling), Parish and Community Ministries Program (case management services), SERVE Program (Students Engaging in Reflective Volunteer Experiences), and the Disaster Case Management Program. The staff also collaborates with other non-profit agencies, community groups, and businesses on the North Shore to help facilitate employment services, support groups, homeless services, re-entry assistance, mentor training, seminars, and youth leadership at the Catholic Center.

Stephanie Dupepe, Administator – Parish and Community Ministries

Phone: (985) 605-5847 <u>sdupepe@ccano.org</u>

#### **Archdiocese of New Orleans North Shore Catholic Center**

4465 Highway 190 E. Service Road Covington, LA 70433

Phone: (985) 605-5840

nspastoralcenter@arch-no.org

Office of Justice and Peace ... (Est. 2003)

advances the understanding of Catholic Social Teaching throughout Catholic Charities' programs and the Archdiocese of New Orleans. This office coordinates the Catholic Campaign for Human Development and Catholic Relief Services activities in the Archdiocese of New Orleans. The office also coordinates Parish Social Ministry and implementation of the Social Justice

goals of the Ninth General Synod throughout the Archdiocese. The office seeks funding for Catholic Charities' poverty programs and is involved in legislative advocacy.

#### **Kevin Fitzpatrick, Director**

#### Ronnie Moore, Civic Engagement Director

2022 St. Bernard Avenue, Room 309

New Orleans, LA 70116

Phone: (504) 592-5692 FAX: (504) 523-2789 kfitzpatrick@ccano.org

**Prison Ministry** offers services to those in prison by working with Clergy and lay volunteers. This office serves as a resource center and facilitator for those ministers involved in prison chaplaincy and education.

#### John Messenheimer, Coordinator

Phone: (504) 267-9727 jmessenheimer@ccano.org

#### PACE Greater New Orleans (Program of All-Inclusive Care for the Elderly) ... (Opened 2007)

promotes the health, independence, and dignity of senior citizens. PACE's mission is to enable frail older adults to live in their homes and in the community as long as medically and socially feasible. It is a comprehensive healthcare program which includes an Adult Day Health Centers, primary and specialty physician care, medications, rehabilitative therapy, personal care services, and transportation. The majority of services are provided on site with a focus on preventative care. Participants are served breakfast, a hot lunch and snacks daily, and transportation is available.

#### **Kurt Wootan, Executive Director**

Phone: (504) 227-3411 <a href="mailto:kwootan@ccano.org">kwootan@ccano.org</a>
Intake Phone Number: (504) 835-0006
Shirley Landry, Benson PACE Center
4201 N. Rampart Street
New Orleans, LA 70117

#### **Hope Haven St. John Bosco PACE Center**

1131 Barataria Boulevard Marrero, LA 70072 Phone: (504) 267-9690 Website: www.pacegno.org

### Padua Community Homes ...

(*Opened 1984*)

provides residential facilities with home-like atmospheres and community-based services to developmentally disabled individuals from 18 to 99 years. Services include person-centered planning, recreation, and other ancillary services are provided as needed.

Tanna Barthelemy, Program Administrator

Phone: (504) 503-0311 tbarthelemy@ccano.org

Bertha Garrison, Program Director

Phone: (504) 503-0313

200 Beta Street

Belle Chasse, LA 70037

Phone: (504) 392-0502 FAX: (504) 394-8867 bgarrison@ccano.org

#### Saints Mary and Elizabeth Lisa Russell, Home Manager

720 North Elm Street Metairie, LA 70003-6022 Phone: (504) 738-6959 FAX: (504) 738-8320

#### St. Rosalie Fran Johnson, Home Manager

119 Kass Street

Gretna, LA 70053-3828 Phone: (504) 361-8320 FAX: (504) 367-8320

### **Padua House ...** (*Est. 1977*)

is an Intermediate Care Facility for the Intellectually/Developmentally Disabled (ICF/IDD). Padua House is a residential program for 32 medically fragile children and adults who are diagnosed with an intellectual disability and are non-ambulatory. Active treatment services include 24-hour nursing and custodial care; developmental training; and consultative psychological, physical, occupational, and speech therapies. Educational programs are provided by the Plaquemines Parish School System.

Tanna Barthelemy, Program Administrator
Phone: (504) 503-0311 <u>tbarthelemy@ccano.org</u>
Germaine Stevenson, Service Coordinator QIDP
Phone: (504)503-0304 <u>gstevenson@ccano.org</u>

200 Beta Street

Belle Chasse, LA 70037-1499

Phone: (504) 392-0502 FAX: (504) 394-8867

# Parish and Community Ministries... (Est. 2011)

provides short-term case management with limited direct assistance.

Stephanie Dupepe, Administrator

Phone: (985) 605-5847 sdupepe@ccano.org

Please call to make an appointment.

Vickie Leleu, Coordinator

Phone: (504) 452-2161 *vmleleu@ccano.org* 

#### Project SAVE (Stopping Abuse through Victim Empowerment) ... (Est. 1986)

assists survivors of domestic violence residing in Orleans Parish obtain free emergency legal representation. Staff attorneys help with legal orders to keep survivors of domestic violence safe and to protect their legal rights. These legal services may include temporary restraining and protection orders, temporary child support, custody, and use of property.

**Allyson Tuttle, Administrator** 639 Loyola Avenue, Suite 1810 New Orleans, LA 70113

Phone: (504) 310-6871 FAX: (504) 310-6877

atuttle@ccano.org

#### Pregnancy and Adoption Services (Formerly ACCESS) (Est. 1971 and 1942)

Provides complimentary confidential pregnancy testing, ultrasound, pregnancy support, and community referrals for women. Post-abortion support, counseling, and referrals are also available.

Michelle Black, Director of Pregnancy and Adoption Services

Phone: (504) 885-1141 FAX: (504) 885-1519 mblack@ccano.org

Web site: <a href="www.accesspregnancy.com">www.accesspregnancy.com</a> Email: <a href="mailto:contactus@accesspregnancy.com">contactus@accesspregnancy.com</a> Monday-Thursday, 8:30AM-4:30PM

921 Aris Avenue, Suite B

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Metairie, LA 70002 Phone: (504) 832-1503 FAX: (504) 837-6235

**Adoption Services** is a domestic and international adoption program. Services include case management, counseling, home study, and post adoption services.

#### Danna P. Cousins, LCSW-BACS, Program Director

4200 S I-10 Service Road. W., Suite 124

Metairie, LA 70001

Phone: (504) 885-1141 FAX: (504) 885-1519 dcousins@ccano.org

Website: www.adoptnola.com

Refugee Services ... (Est. 2011)

welcomes new Americans to the GNO area with case management support to ensure their self-sufficiency and integration into our community. Case managers support refugee clients who are resettled here by the U.S. government from countries all over the world from their arrival at the airport for up to five years. Our services are oriented to cover the basic needs of the newly-arrived eligible clients and to promote self-sufficiency.

Janet Lopez, Program Manager

Phone: (504) 596-3082 jlopez@ccano.org

Sacred Heart Apartments... (Est. 2014)

Public Supportive Housing (PSH) case management supports 55 chronically homeless individuals, with the priority of serving veterans. Case managers work to keep clients housed by focusing on establishing a mental health care regimen for each client, working with clients to address various health and extraneous factors, and striving to ensure that clients are living their lives to the most meaningful extent possible. (Individuals must be referred through UNITY's Coordinated Entry System and approved by HRI, the Louisiana PSH office and the Louisiana Housing Corporation.)

Shayla Kaywood, Program Director

3222 Canal Street

New Orleans, LA 70119

Phone: (504) 821-1786, ext. 6504

skaywood@ccano.org

Spirit of Hope Disaster Response... (Est. 2010) provides disaster case management services to those affected by disasters. Disaster case management is a process where a case manager serves as a single point of contact for individuals or families who were impacted by a disaster. Disaster case managers help families identify their unmet needs, present those needs to groups providing assistance and coordinate with volunteers for home repairs. Disaster case managers also connect clients to services, provide referrals to the appropriate agencies and help them access government benefits, such as SNAP, SBA and FEMA applications and appeals, mental health services, housing, home repairs, transportation and other essential services.

Stephanie Dupepe, Program Administrator

Phone: (985) 605-5847 <u>sdupepe@ccano.org</u>

100 Howard Ave., Suite 200

#### New Orleans, LA 70113

## Therapeutic Family Services (TFS) ...

(Est. 1986)

matches children with moderate to severe emotional, behavioral, or developmental problems or medically fragile children with families who provide specialized foster care. Children are referred through the Department of Children and Family Services.

#### Shacidy Hadley-Bush, Program Director

Phone: (504) 310-6939 FAX: (504) 310-8747 <u>shadley@ccano.org</u>

405 Gretna Blvd. Suite 103-A

Gretna, LA 70053

### **Administrative/Support Departments**

#### **President & CEO**

Sister Marjorie A. Hebert, M.S.C – President & CEO (504-596-3099) <u>srmarjorie@ccano.org</u>

Dawn Araugo – Executive Assistant (504-592-5682) <u>daraujo@ccano.org</u>

#### **Chief Financial Officer**

Cheryl LaBorde – Chief Financial Officer (504-310-8720) <u>cdlaborde@ccano.org</u>

#### **Chief Operating Officer**

**Deacon Martin Gutierrez** – Chief Operating Officer (504-310-6914) *mgutierrez@ccano.org* 

#### **Clerical Support**

Sherry Jackson – Administrative Supervisor (504-310-6964) <u>scjackson@ccano.org</u>

#### **Division Directors**

Cynthia "Cindy" Distefano – Division Director (504-310-6987) <a href="mailto:crdistefano@ccano.org">crdistefano@ccano.org</a>
Shaula Lovera M.P.H – Division Director (504-310-6998) <a href="mailto:slovera@ccano.org">slovera@ccano.org</a>
Angela Ponivas-Division Director (504-310-6966) <a href="mailto:aponivas@ccano.org">aponivas@ccano.org</a>

#### **Finance Department**

**Stacie Bonck** – Controller (504-596-3093) <u>sbonck@ccano.org</u> **Donald Harness** – Assistant Controller (504-310-6997) <u>dpharness@ccano.org</u>

#### **Accounts Payable:**

Karen Fenner – Bookkeeper (504-310-8731) <u>kfenner@ccano.org</u> Keith Kelly – Bookkeeper (504-310-8723) <u>kkelly@ccano.org</u>

#### Accounts Receivable/ Cash Receipts/ Treasury:

Rosa Segue – Bookkeeper (504-310-8745) <u>rsegue@ccano.org</u>

#### **Budgets/Compliance:**

Marcia Hughes – Senior Grant Writer and Proposal Specialist (504-227-3407) <u>mhughes@ccano.org</u>

Ashley Jeanfreau – Budget and Grants Specialist (504-596-3096) <u>ajeanfreau@ccano.org</u>

Stephanie Laurent – Director, Budget/Compliance (504-310-8770) <u>slaurent@ccano.org</u>

#### **Contractual Review:**

Michele Hart – Administrative Assistant (504-310-6919) *mhart@ccano.org* 

#### Payroll:

**Barbara Cockerham** – Bookkeeper (504-310-6995) <u>blcockerham@ccano.org</u> **Ruby Mercadel** – Accounting Supervisor (504-310-6994) <u>rlmercadel@ccano.org</u>

#### **Human Resources and Training Department**

Sherrie Audrict Brown – HR Representative (504-310-8768) <u>saudrict@ccano.org</u>
Theresa Nguyen – HR Clerk (504-310-6973) <u>tpnguyen@ccano.org</u>
Pamela Roach – Director of HR & Training (504-310-6975) <u>proach@ccano.org</u>
Bambilyn B. Smith – HR Representative/Trainer (504-310-6967) <u>bsmith@ccano.org</u>
Cynthia Watler – HR Representative (504-310-6976) <u>cwatler@ccano.org</u>

#### **Information Technology Department**

David Do – Help Desk Technician (504-310-8733) <u>ddo@ccano.org</u>

Briant Manix – Database Developer (504-310-6990) <u>bmanix@ccano.org</u>

Aaron Prough – Systems Administrator (504-310-6991) <u>aprough@ccano.org</u>

Terry Zlatnicky – Director of Information Technology (504-310-8742) <u>tzlatnicky@ccano.org</u>

Computer Help Desk (504-310-8733) <u>CCANOIT@ccano.org</u>

#### Office of Institutional Advancement

**Lauren Combel** – Communications Manager (504-227-3406) <u>lcombel@ccano.org</u> **Samuel Rottman** – Director of Institutional Advancement (504-592-5688) <u>srottman@ccano.org</u> **Katie Truxillo** – Campaign Manager (504-592-5690) <u>ktruxillo@ccano.org</u> **Beverly Wilson** – Advancement Services Manager (504-310-6988) <u>bjwilson@ccano.org</u>

#### **Planning and Evaluation Department**

Kevin Carlson – Director of Planning and Evaluation (504-861-6351) <u>kcarlson@ccano.org</u>

Khyati Patel-Data Base Manager (504-310-8767) <u>kpatel@ccano.org</u>

P&E help desk- <u>pesupport@ccano.org</u>

#### **Volunteer Department**

Cynthia "Cindy" Self – Director of Volunteers (504-310-6962) cself@ccano.org