



Catholic Charities
Archdiocese of New Orleans

Resource Directory

January 2022

Catholic Charities Archdiocese of New Orleans

is an umbrella agency with 23 programs and one affiliated ministry delivering health and human services to the poor and vulnerable. Catholic Charities services are rooted in the eight civil parishes of the Archdiocese of New Orleans with food and nutrition services benefitting the entire state of Louisiana. Catholic Charities serves the homeless, hungry, the elderly, at-risk youth, pregnant women, individuals with developmental delays, and many more. For more information, please visit www.ccano.org, follow us on Twitter at twitter.com/cathcharitiesNO, or find us on Facebook at facebook.com/cathcharitiesNO.

1000 Howard Avenue, Suite 200
New Orleans, LA 70113-1942

Phone: (504) 523-3755 FAX: (504) 523-2789
Toll Free: (866) 891-2210
Website: www.ccano.org

Our Mission:

Impelled by the love and teaching of Jesus Christ, while respecting the dignity and potential of all people, we collaborate to offer life-giving programs, advocate for the voiceless, and empower the vulnerable to foster a just society.

Our Values:

- Dignity through respect
- Service through love
- Justice through advocacy and empowerment
- Unity through prayer

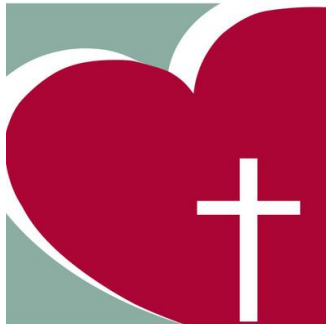
Sister Marjorie A. Hebert, M.S.C.
President & CEO
(504) 596-3099
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January 2022

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Ministries

Catholic Charities School- Based Counseling ...

(Est. 2006)

contracts with the St. Charles Parish School Board Special Education Department to provide school social work services.

Susan Fendlason, Administrator

100 Melonie Street, Suite F

Boutte, LA 70039

Phone: (985) 307-6882 FAX:(985) 785-2198 sfendlason@ccano.org

Ciara Independent Living ...

(Est. 1985)

is an independent living apartment complex for single adults with mental disabilities. Residents pay a modest rent, provide their own meals, and live a relatively independent life. Participants are referred from case managers, hospitals, and the National Association for Mental Illness (NAMI).

Brittany Simmons, Program Coordinator

1424 Dante Street

New Orleans, LA 70118

Phone:(504) 524-8394 bsimmons@ccano.org

Cornerstone Builders...

(Est. 2007)

facilitates employment and other reentry services to men and women who have recently been released from jail. Cornerstone also advocates for criminal justice reform in alignment with the Archdiocesan Ninth General Synod.

Stephanie Mills, Re-Entry Program Director

2022 St. Bernard Avenue, Room 309

New Orleans, LA 70116

Phone: (504) 310-6989 FAX: (504) 310-8776 smills@ccano.org

Cornerstone Mentoring...

(Est. 2007)

serves children (ages 9-17) with an incarcerated parent and at-risk youth through a mentoring program that promotes positive social-emotional development by engaging youth in a supportive one-on-one mentoring relationship.

Kristina Gibson, Mentoring Program Director

2022 St. Bernard Avenue, Room 309

New Orleans, LA 70116

Phone: (504) 310-8772 FAX: (504) 310-8776 kgibson@ccano.org

Counseling Solutions ...

(Est. 1974)

is a clinical mental health counseling program available to individuals, couples, families and groups of all faiths. A caring, compassionate staff of licensed mental health professionals and interns provides help and offers healing to those coping with: Depression, Anxiety, Grief and Loss, Abuse, Trauma, Chronic Mental Illness, Family Conflict, Relationship Issues, Parent-Child Issues, Child & Adolescence Issues, Stress Management, and Anger Management. The program accepts payment from most major insurance companies, Employee Assistance Programs, and Medicaid. Clients without insurance will be charged a reasonable rate based on a sliding scale.

Dr. Lisa Surrency

North Shore Catholic Center

4465 Highway 190 E. Service Road

Covington, LA 70233 lsurrency@ccano.org

Please call (985) 785-2113 to make an appointment at any location:

Orleans Parish

1424 Dante Street
New Orleans, LA 70118

St. Charles Parish

100 Melonie Street, Suite F
Boutte, LA 70039

St. Tammany Parish (Covington)

Archdiocese of New Orleans
North Shore Catholic Center
4465 Highway 190 E. Service Road
Covington, LA 70233

St. John the Baptist Parish

799 Fairway Drive
LaPlace, LA 70068

English as a Second Language (ESL)...

serves adult learners each year at sites throughout Orleans, Jefferson, and St. Tammany parishes. Both morning and evening classes are offered in order to accommodate our students' work and family schedules. ESL classes provide a key component for integrating into American society for both immigrants who have recently arrived and those who have been in the U.S. for several years. Please see our web page for class times and locations:

www.ccano.org/esl.

Shuna Hughson, Administrator of Immigration, Refugee & ESL Services

Phone: (504) 310-6978 FAX: (504) 523-6899 shughson@ccano.org
2505 Maine Avenue
Metairie, LA 70003

Interested students and volunteers should contact:

Farid Mohadi, ESL Program

Phone: (504) 722-2665 fmohadi@ccano.org

Food For Seniors ...
(Est. 1970)

houses, pre-packs, and transports supplemental food boxes to more than 120 donated sites throughout the State of Louisiana for monthly distribution to program participants by volunteers and staff members. Food box contents are designed to improve the diet and health of the low-income populations served. Targeted populations include seniors sixty years of age and older who meet USDA income guidelines.

Michelle Higgins, Director

5600 Hayne Boulevard
New Orleans, LA 70126
Toll Free Phone: (800) 522-3333
Phone: (504) 245-7207 FAX: (504) 241-3102 mhiggins@ccano.org

Foster Grandparents ...
(Est. 1972)

is a program which benefits both low-income seniors and special needs children. Foster Grandparents share their life experience, wisdom, love, and attention to encourage, tutor, and mentor children and troubled teens in a variety of settings such as schools, Head Start and day care centers, shelters, and rehabilitation facilities. In return for enriching the lives of the children, the seniors receive a modest stipend and help with transportation. Other benefits include a feeling of being needed, giving service to their community, recognition, monthly trainings and enrichment, socialization, and outings.

Brian Broussard, Program Director

8326 Apricot Street, 2nd Floor
New Orleans, LA. 70118

Phone: (504) 310-6882 FAX: (504) 861-6361 bproussard@ccano.org

Annette Gibson, Coordinator

Phone: (504) 310-6883 agibson@ccano.org

Head Start Centers ...
(Est. 1980)

Promote school readiness for young children from low-income families through agencies in their local community. Head Start and Early Head Start programs support the mental, social, and emotional development of children from six weeks to age 5. In addition to education services, programs provide children and their families with health, nutrition, social, and other services. Head Start services are responsive to each child and family's ethnic, cultural, and linguistic heritage.

Rhonda Taylor, Director of Early Childhood Education

8326 Apricot Street, 2nd Floor

New Orleans, LA 70118

Phone: (504) 861-6359 FAX: (504) 861-6361 rbtaylor@ccano.org

Incarnate Word Early Head Start & Head Start

Ages 6 weeks – 5 years

Gaynell Anderson, Site Director

8326 Apricot Street, New Orleans, LA 70118

Phone 504-861-6342 FAX 504-861-6362 geanderson@ccano.org

St. John the Baptist Head Start

Ages 3 to 5 years

Nicole Roberson, Site Director

Magelene Brown, Assistant Site Director

1920 Clio Street

New Orleans, LA 70113

Phone: (504) 529-2557 FAX: (504) 566-4194 nroberson@ccano.org

St. Mary of the Angels Early Head Start & Head Start (Est. 2012) Ages 6 weeks to 5 years

Michelle Hubbard, Site Director

2225 Congress Street

New Orleans, LA 70117

Phone: (504) 227-3470 FAX: (504) 941-3119 mhubbard@ccano.org

St. Paul the Apostle Early Head Start & Head Start (Est. 2016)

Ages 6 weeks to 5 years

Pamela Randall, Site Director

Sabrina Wilson, Assistant Site Director

6828 Chef Menteur Highway

New Orleans, LA 70126

Phone: (504) 503-1234 FAX: (504) 503-1239 prandall@ccano.org

Health Guardians...
(Est. 2012)

offers an integrated system of intensive medical and behavioral care navigation for high-need patients with chronic illness. The program incorporates the many health and social services provided by CCANO and its partner organizations to help patients achieve a better quality of life. Navigating the medical and social service landscape can be an intimidating process, especially for those with high-needs and chronic conditions.

Patient Navigators work with individuals and their families to map out an intensive care plan that leads to improved self-sufficiency in accessing care. Through Health Guardians, CCANO offers an integrated system of intensive medical and behavioral care management and wraparound social services for this high-need patient population. Health Guardians staff members also provide intense case management and counseling for those residing in Sacred Heart Apartments (supportive housing for homeless veterans in New Orleans)

Paula Stewart, Program Director

1424 Dante Street

New Orleans, LA 70118

Phone: (504) 310-6911 FAX: (504) 861-1758 pstewart@ccano.org

Homeless Services ...

(Est. 1993)

includes two housing components. Services include: home-based case management, life skills training, budget planning, advocacy, linkages to mainstream resources, and referrals for additional services.

Bethlehem Housing serves homeless families with children providing rapid re-housing services and addressing the root causes of their homelessness. (est. 2019)

Bridges to Self-Sufficiency provides 3-6 months of rental assistance to homeless families with children; term may be extended for special circumstances.

Trinna Stanford, Program Director

Phone: (504) 310-6907 tstanford@ccano.org

Johnell Williams, Case Manager

Phone: (504) 310-8788 FAX: (504) 861-6361 jwilliams@ccano.org

8326 Apricot Street

New Orleans, LA 70118

Immigration Services ...

(Est. 1961)

provides free or low-cost legal immigration counseling and representation to families and individuals who are eligible for immigration benefits but cannot afford private attorneys. Services include assistance in obtaining family-based immigrant visas, adjustment of status to legal permanent residency, naturalization (citizenship) applications and preparation classes, VAWA petitions, U-visa applications, asylum (for children only), Special Immigrant Juvenile Status, Temporary Protected Status (TPS), Deferred Action applications (DACA), fiancée petitions, consular processing, travel documents/advance parole, renewals, work permit renewals, affidavits of support, etc. Immigration Services has specialized pro bono programs to provide legal representation and holistic case management support for survivors of domestic violence/abuse, unaccompanied children, survivors of trafficking and other crimes and those detained in immigration facilities.

Shuna Hughson, Administrator of Immigration, Refugee and ESL Services

2505 Maine Avenue

Metairie, LA 70003

Phone: (504) 310-6978 FAX: (504) 523-6962 shughson@ccano.org

Interested law students and volunteers should contact:

Jennie Searcy, Managing Attorney for Immigration Services

Phone: (504) 310-6950 FAX: (504) 523-6962 jsearcy@ccano.org

Marque Medical Emergency Grant...
(Est. 2010)

is funded by the Theresa Bittenbring and John Henry Marque Fund which is held at the Greater New Orleans Foundation. This program provides case management and direct financial assistance (emergency grants) to individuals and families experiencing financial hardship due to a medical condition faced by a member of the family. Clients come to the program **only** by way of referral from CCANO and other partner agencies. Individuals **cannot** refer themselves to this program.

Contact: Marilyn Shraberg
1000 Howard Avenue, Suite 200
New Orleans, LA 70113
Phone: (504) 310-8743 mshraberg@ccano.org

North Shore Branch Office...

serves the poor and vulnerable of Washington and St. Tammany Parishes. As the main office for the North Shore Branch, The Archdiocese of New Orleans North Shore Catholic Center in Covington assists 17 Catholic Church Parishes in Deaneries IX and X. The North Shore location houses CCANO's Counseling Solutions Program (clinical mental health counseling), Parish and Community Ministries Program (case management services), SERVE Program (Students Engaging in Reflective Volunteer Experiences), and the Disaster Case Management Program. The staff also collaborates with other non-profit agencies, community groups, and businesses on the North Shore to help facilitate employment services, support groups, homeless services, re-entry assistance, mentor training, seminars, and youth leadership at the Catholic Center.

Stephanie Dupepe, Administrator – Parish and Community Ministries
Phone: (985) 605-5847 sdupepe@ccano.org
Kelsey Giroir, Administrative Assistant
Phone: (985) 605-5840 kgiroir@ccano.org

Archdiocese of New Orleans North Shore Catholic Center
4465 Highway 190 E. Service Road
Covington, LA 70433
Phone: (985) 605-5840
nspastoralcenter@arch-no.org

Office of Justice and Peace ...
(Est. 2003)

advances the understanding of Catholic Social Teaching throughout Catholic Charities' programs and the Archdiocese of New Orleans. This office coordinates the Catholic Campaign for Human Development and Catholic Relief Services activities in the Archdiocese of New Orleans. The office also coordinates Parish Social Ministry and implementation of the Social Justice goals of the Ninth General Synod throughout the Archdiocese. The office seeks funding for Catholic Charities' poverty programs and is involved in legislative advocacy.

Kevin Fitzpatrick, Director
Ronnie Moore, Civic Engagement Director
2022 St. Bernard Avenue, Room 309
New Orleans, LA 70116
Phone: (504) 592-5692 FAX: (504) 523-2789 kfitzpatrick@ccano.org

Prison Ministry offers services to those in prison by working with Clergy and lay volunteers. This office serves as a resource center and facilitator for those ministers involved in prison chaplaincy and education.

John Messenheimer, Coordinator

Phone: (504) 267-9727 jmessenheimer@ccano.org

**PACE Greater New Orleans
(Program of All-Inclusive
Care for the Elderly) ...**
(Opened 2007)

promotes the health, independence, and dignity of senior citizens. PACE's mission is to enable frail older adults to live in their homes and in the community as long as medically and socially feasible. It is a comprehensive healthcare program which includes an Adult Day Health Centers, primary and specialty physician care, medications, rehabilitative therapy, personal care services, and transportation. The majority of services are provided on site with a focus on preventative care. Participants are served breakfast, a hot lunch and snacks daily, and transportation is available.

Kurt Wootan, Interim Executive Director

Phone: (504) 227-3411 kwootan@ccano.org

Intake Phone Number: (504) 835-0006

Shirley Landry, Benson PACE Center

4201 N. Rampart Street

New Orleans, LA 70117

Hope Haven St. John Bosco PACE Center

1131 Barataria Boulevard

Marrero, LA 70072

Phone: (504) 267-9690

Website: www.pacegno.org

Padua Community Homes ...
(Opened 1984)

provides residential facilities with home-like atmospheres and community-based services to developmentally disabled individuals from 18 to 99 years. Services include person-centered planning, recreation, and other ancillary services are provided as needed.

Tanna Barthelemy, Program Administrator

Phone : (504) 503-0311 tbarthelemy@ccano.org

Bertha Garrison, Program Director

Phone : (504) 503-0313

200 Beta Street

Belle Chasse, LA 70037

Phone : (504) 392-0502 FAX: (504) 394-8867 bgarrison@ccano.org

Saints Mary and Elizabeth

Quenella Favorite, Home Manager

720 North Elm Street

Metairie, LA 70003-6022

Phone: (504) 738-6959

FAX: (504) 738-8320

St. Rosalie

Fran Johnson, Home Manager

119 Kass Street

Gretna, LA 70053-3828

Phone: (504) 361-8320

FAX: (504) 367-8320

Padua House ...
(Est. 1977)

is an Intermediate Care Facility for the Intellectually/Developmentally Disabled (ICF/IDD). Padua House is a residential program for 32 medically fragile children and adults who are diagnosed with an intellectual disability and are non-ambulatory. Active treatment services include 24-hour nursing

and custodial care; developmental training; and consultative psychological, physical, occupational, and speech therapies. Educational programs are provided by the Plaquemines Parish School System.

Tanna Barthelemy, Program Administrator

Phone: (504) 503-0311 tbarthelemy@ccano.org

Germaine Stevenson, Service Coordinator QIDP

Phone : (504)503-0304 gstevenson@ccano.org

200 Beta Street

Belle Chasse, LA 70037-1499

Phone: (504) 392-0502 FAX: (504) 394-8867

Parish and Community Ministries...

(Est. 2011)

provides short-term case management with limited direct assistance.

Stephanie Dupepe, Administrator

Phone: (985) 605-5847 sdupepe@ccano.org

Please call to make an appointment.

Vickie Leleu, Coordinator

Phone: (504) 452-2161 vmleleu@ccano.org

Project SAVE (Stopping Abuse through Victim Empowerment) ...

(Est. 1986)

assists survivors of domestic violence residing in Orleans Parish obtain free emergency legal representation. Staff attorneys help with legal orders to keep survivors of domestic violence safe and to protect their legal rights. These legal services may include temporary restraining and protection orders, temporary child support, custody, and use of property.

Allyson Tuttle, Administrator

639 Loyola Avenue, Suite 1810

New Orleans, LA 70113

Phone: (504) 310-6871 FAX: (504) 310-6877

atuttle@ccano.org

Pregnancy and Adoption Services

(Formerly ACCESS)

(Est. 1971 and 1942)

Provides complimentary confidential pregnancy testing, ultrasound, pregnancy support, and community referrals for women. Post-abortion support, counseling, and referrals are also available.

Michelle Black, Director of Pregnancy and Adoption Services

Phone: (504) 885-1141 FAX: (504) 885-1519 mblack@ccano.org

Web site: www.accesspregnancy.com

Email: contactus@accesspregnancy.com

Monday-Thursday, 8:30AM-4:30PM

921 Aris Avenue, Suite B

Metairie, LA 70002

Phone: (504) 832-1503

FAX : (504) 837-6235

Adoption Services is a domestic and international adoption program. Services include case management, counseling, home study, and post adoption services.

Danna P. Cousins, LCSW-BACS, Program Director

4200 S I-10 Service Road. W., Suite 124

Metairie, LA 70001

Phone: (504) 885-1141 FAX: (504) 885-1519 dcousins@ccano.org

Website: www.adoptnola.com

Refugee Services ...
(Est. 2011)

welcomes new Americans to the GNO area with case management support to ensure their self-sufficiency and integration into our community. Case managers support refugee clients who are resettled here by the U.S. government from countries all over the world from their arrival at the airport for up to five years. Our services are oriented to cover the basic needs of the newly-arrived eligible clients and to promote self-sufficiency.

Shuna Hughson, Administrator of Immigration, Refugee & ESL Services

2505 Maine Avenue

Metairie, LA 70003

Phone: (504) 457-6978, (504) 310-6862 FAX: (504) 523-6962

shughson@ccano.org

Interested students and volunteers should contact:

Janet Lopez, Associate Director

Phone: (504) 310-8785 jlopez@ccano.org

Sacred Heart Apartments...
(Est. 2014)

Public Supportive Housing (PSH) case management supports 55 chronically homeless individuals, with the priority of serving veterans. Case managers work to keep clients housed by focusing on establishing a mental health care regimen for each client, working with clients to address various health and extraneous factors, and striving to ensure that clients are living their lives to the most meaningful extent possible. (Individuals must be referred through UNITY's Coordinated Entry System and approved by HRI, the Louisiana PSH office and the Louisiana Housing Corporation.)

Shayla Kaywood, Program Director

3222 Canal Street

New Orleans, LA 70119

Phone: (504) 821-1786, ext. 6504

skaywood@ccano.org

St. Vincent Maternity Clinic ...
(Est. 1989)

provides affordable, private medical care to low- to moderate-income women during pregnancy. Services include office visits, delivery, pediatrician's examination of baby, and up to a three-day hospital stay. Patients see the same experienced physician, Dr. Marcel Bacchus, at each visit. The Clinic accepts Medicaid and private-pay patients.

Michelle Black, Director of Pregnancy and Adoption Services

Phone: (504) 885-1141 FAX: (504) 885-1519 mblack@ccano.org

921 Aris Avenue, Suite B

Metairie, LA 70002

Phone: (504) 837-6346 FAX: (504) 837-6235

**Spirit of Hope Disaster
Response...**
(Est. 2010)

provides disaster case management services to those affected by disasters. Disaster case management is a process where a case manager serves as a single point of contact for individuals or families who were impacted by a disaster. Disaster case managers help families identify their unmet needs, present those needs to groups providing assistance and coordinate with volunteers for home repairs. Disaster case managers also connect clients to services, provide referrals to the appropriate agencies and help them access government benefits, such as SNAP, SBA and FEMA applications and

appeals, mental health services, housing, home repairs, transportation and other essential services.

Stephanie Dupepe, Program Administrator

Phone: (985) 605-5847 sdupepe@ccano.org

100 Howard Ave., Suite 200

New Orleans, LA 70113

**Therapeutic Family Services
(TFS) ...
(Est. 1986)**

matches children with moderate to severe emotional, behavioral, or developmental problems or medically fragile children with families who provide specialized foster care. Children are referred through the Department of Children and Family Services.

Shacidy Hadley-Bush, Program Director

Phone: (504) 310-6939 FAX: (504) 310-8747 shadley@ccano.org

405 Gretna Blvd. Suite 103-A

Gretna, LA 70053

Administrative/Support Departments

President & CEO

Sister Marjorie A. Hebert, M.S.C – President & CEO (504-596-3099) srmarjorie@ccano.org

Patricia “Patty” Briceño – Administrative Assistant (504-592-5682) pbriceno-figueredo@ccano.org

Chief Financial Officer

Cheryl LaBorde – Chief Financial Officer (504-310-8720) cdlaborde@ccano.org

Chief Operating Officer

Deacon Martin Gutierrez – Chief Operating Officer (504-310-6914) mgutierrez@ccano.org

Clerical Support

Sherry Jackson – Administrative Supervisor (504-310-6964) scjackson@ccano.org

Angelina Rankin – Receptionist (504-310-6959) arankin@ccano.org

Division Directors

Cynthia “Cindy” Distefano – Division Director (504-310-6987) crdistefano@ccano.org

Shauna Lovera M.P.H – Division Director (504-310-6998) slovera@ccano.org

Finance Department

Stacie Bonck – Controller (504-596-3093) sbonck@ccano.org

Donald Harness – Assistant Controller (504-310-6997) dpharness@ccano.org

Accounts Payable:

Karen Fenner – Bookkeeper (504-310-8731) kfenner@ccano.org

Keith Kelly – Bookkeeper (504-310-8723) kkelly@ccano.org

Accounts Receivable/ Cash Receipts/ Treasury:

Karen Benezech – Bookkeeper (504-310-8730) kstall@ccano.org

Melanie Johnston – Bookkeeper (504-310-8726) mhlackey@ccano.org

Rosa Segue – Bookkeeper (504-310-8745) rsegue@ccano.org

Budgets/Compliance:

Ashley Jeanfreau – Budget and Grants Specialist (504-596-3096) ajejanfreau@ccano.org

Stephanie Laurent – Director, Budget/Compliance (504-310-8770) slaurent@ccano.org

Contractual Review:

Michele Hart – Administrative Assistant (504-310-6919) mhart@ccano.org

Ashley Stewart- Contracts Manager (504-310-6983) astewart@ccano.org

Payroll:

Barbara Cockerham – Bookkeeper (504-310-6995) blcockerham@ccano.org

Ruby Mercadel – Accounting Supervisor (504-310-6994) rlmercadel@ccano.org

Human Resources and Training Department

Sherrie Audrict Brown – HR Representative (504-310-8768) saudrict@ccano.org
Theresa Nguyen – HR Clerk (504-310-6973) tnguyen@ccano.org
Pamela Roach – Director of HR & Training (504-310-6975) proach@ccano.org
Bambilyn B. Smith – HR Representative/Trainer (504-310-6967) bsmith@ccano.org
Cynthia Watler – HR Representative (504-310-6976) cwatler@ccano.org

Information Technology Department

David Do – Help Desk Technician (504-310-8733) ddo@ccano.org
Briant Manix – Database Developer (504-310-6990) bmanix@ccano.org
Aaron Prough – Systems Administrator (504-310-6991) aprough@ccano.org
Terry Zlatnicky – Director of Information Technology (504-310-8742) tzlatnicky@ccano.org
Computer Help Desk (504-310-8733) CCANOIT@ccano.org

Office of Institutional Advancement

Lauren Combel – Communications Manager (504-227-3406) lcombel@ccano.org
Maria Pardo Huete – Director of Institutional Advancement (504) 592-5688 mhuete@ccano.org
Emily Patnode – Advancement Coordinator (504-592-5681) epatnode@ccano.org
Katie Truxillo – Campaign Manager (504-592-5690) ktruxillo@ccano.org
Melissa Tyler – Associate Director (504-227-3407) mtyler@ccano.org

Planning and Evaluation Department

Dawn Araujo – Accreditation Coordinator (504-310-6966) daraujo@ccano.org
Kevin Carlson – Director of Planning and Evaluation (504-861-6351) kcarlson@ccano.org
Beverly Wilson – Client Tracking Manager (504-310-6988) bjwilson@ccano.org

Volunteer Department

Shannon Murphy – Director of Volunteers (504-310-6962) smurphy@ccano.org
Cynthia “Cindy” Self – Associate Director of Volunteers (504-310-6960) cself@ccano.org