



## LEGAL ASSISTANCE

Catholic Charities Archdiocese of New Orleans provides free or low-cost immigration counseling and legal representation to individuals and families who are eligible for immigration benefits but cannot afford private attorneys. Our team of lawyers and accredited immigration representatives provide legal aid services to thousands of immigrants a year, helping families navigate the process in a way that allows them to remain safe and together, and have a meaningful opportunity to access legal benefits and protection from harm. We serve particularly at risk populations of immigrants including: unaccompanied children, survivors of domestic violence/abuse/trafficking and other crimes, and those detained in immigration facilities.

### SERVICES INCLUDE:

**Individual legal representation** for immigrants in immigration proceedings or wishing to submit an application to US Citizenship and Immigration Services. Representation includes but is not limited to:

- Family-based - Petitions for Legal Permanent Residency;
- Naturalization/Citizenship;
- Humanitarian relief (VAWA, Asylum, U/T visas, Special Immigrant Juvenile Status, Temporary Protected Status);
- Deferred Action/DACA;
- Representation in court – including bond and detention representation.

Legal Consultations: \$50 fee.  
Walk-in consultations every Wednesday.  
Registration from 12:00-1:00 pm at 2505 Maine Ave. in Metairie.  
Consultations by appointment every Thursday.  
Call **504-310-6860** to schedule.

**Free legal orientations, clinics, and workshops** to educate the public about their rights, updates in immigration law or local policies and other legal and community resources.

Call our hotline for an updated listing of free legal programming for immigrants:  
**(504) 227-3333**

Interested in bringing free legal programming to your community? Contact us at:  
[immrefoutreach@ccano.org](mailto:immrefoutreach@ccano.org)

## SOCIAL SUPPORT

Catholic Charities Archdiocese of New Orleans provides a broad range of language-accessible social support services to newly arrived refugees, unaccompanied immigrant children, and other immigrants granted humanitarian legal status. These services allow immigrant and refugee families to fulfill their potential and build new lives in our community. Our holistic care model is trauma-informed and led by our clients to focus on their strengths and resiliency as well as their goals. We focus on pillars of coordinated case management, holistic health, and workforce readiness in support of our clients' wellbeing, self-sufficiency, and community integration.

### SERVICES INCLUDE:

- Airport welcome & pick-up
- Assistance in accessing housing & furnishings
- Case management
- Refugee cash assistance
- Counseling and clinical care
- Access to medical/health services
- Employment and workforce readiness services
- English language assistance
- Assistance to access transportation/driving classes
- Cultural orientation
- School registration & orientation
- Public benefits
- Social support & mentorship



## EDUCATION & LITERACY

English as a Second Language (ESL), family literacy, and citizenship programming serve over 1,000 students each year at sites throughout New Orleans and Jefferson Parishes. We improve students' English language skills to help them achieve their life goals. Classes focus on practical language and everyday communication to increase students' confidence and resources for more successful community-building.

### SERVICES INCLUDE:

**ESL** – We hold multiple levels of formal adult education ESL classes for English language learners year-round.

**Family Literacy** – Informal drop-in tutoring for children and adults for English language instruction focused on schoolwork, financial literacy, computer literacy, and workforce readiness.

**Citizenship** – We offer naturalization application assistance and a 12-week course for those studying for the U.S. Citizenship exam. Classes include formal instruction and supplemental tutoring, with an emphasis on civic engagement.

## EMPLOYMENT

Catholic Charities offers a broad range of employment services to ensure successful workforce opportunities for immigrants.

- Job readiness & workplace orientation
- Resumé & job application assistance
- Financial literacy
- Career laddering
- Employee/Employer Rights

Interested in hiring employees?  
Contact us at:  
**(504) 596-3082**



## VOLUNTEER OPPORTUNITIES

**INSTRUCTORS/TUTORS:** We are seeking volunteers as instructors, teaching assistants, and tutors to help teach our English as a second language (ESL), family literacy, and citizenship classes. Classes are held 9:00 am -11:30 am or 6:00 pm - 8:30 pm at locations in New Orleans and Metairie. Time commitment: 2.5 hours per week for 6 months.

**PRO BONO ATTORNEYS:** Are you a lawyer? Meaningful pro bono opportunities are available for new and experienced attorneys with varying levels of time commitment. We provide specialized training and mentorship as well as CLEs for volunteering!

Contact: [immigrationprobono@ccano.org](mailto:immigrationprobono@ccano.org)

**MENTORS:** Help clients become oriented to life in our community by exploring the city, practicing English, and accessing community resources together. Professional/business mentors with experience in a particular field are welcomed to help clients explore career options! Bilingual speakers valued. Time commitment: 4-8 hours per month.

**INTERNSHIPS:** Available for a variety of positions. Proficiency in another language is highly valued and reliable personal transportation required for travel to Metairie.

**INTERPRETATION/TRANSLATION:** Common languages needed are: Spanish, Arabic, Haitian Kreyol, Tigrinya, Amharic, Rohingya, Swahili, Somali, Khmer, Dari, Pashto, Fulani, and Vietnamese. Both in-person interpretation and written translations are valued.

**HOUSING:** CCANO helps find housing and furnishings for newly arrived refugees. Volunteer your home or your time to help move furniture, set up homes, or find housing for new arrivals. Realtors warmly welcomed!

All volunteers must attend a monthly volunteer training.  
Contact [immrefvolunteer@ccano.org](mailto:immrefvolunteer@ccano.org) to learn more.

## OTHER WAYS TO GET INVOLVED

**DONATE:** Checks can be made out to “Catholic Charities Archdiocese of New Orleans” with “Immigration & Refugee Services” in the notes section and mailed to the address listed on this brochure. To donate online, visit our website at [www.ccano.org](http://www.ccano.org), click on ‘donate today’ and designate your donation to “Immigration & Refugee Services” under special instructions at the bottom of the page.

**IN-KIND DONATIONS:** We gladly accept Walmart or Rouses gift cards, as well as some new and needed household items. We also appreciate tickets to the zoo, museums, and events around the city to share all our community has to offer.

**HOUSING/EMPLOYMENT SUPPORT:** Short-term housing as well as employment opportunities are always needed. Contact us if you have housing and/or employment openings for potential placement.

**OUTREACH:** We are available to give presentations on migration and our work. If your congregation or community group is interested, please contact us to request a presentation at:

[immrefoutreach@ccano.org](mailto:immrefoutreach@ccano.org)



## Catholic Charities Archdiocese of New Orleans

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