

What we do

With a diverse staff of case managers / aide, employment services staff, interpreters, and community outreach and refugee mentor coordinators, the Refugee Services team supports clients with the wide range of resettlement needs they may have from the moment they arrive for up to five years post-arrival. Services we provide include but are not limited to:

- **Airport Greeting**
- **Housing & Furnishings**
- **Food & Clothing**
- **Cash Assistance**
- **Medical Assistance - health screenings**
- **Transportation**
- **Home Visits**
- **Interpretation/Translation**
- **School enrollment**
- **Cultural Orientation**
- **Facilitating Support Networks—Refugee Mentoring Program**
- **Self-Sufficiency Planning**
- **Employment Services - Work authorization, job readiness, job retention and placement, finance training**
- **English as a Second Language**
- **Assistance in applying for government benefits, identification, public assistance, and other local services**
- **Immigration Legal Services**

Contact us!

Refugee Services Program

**2505 Maine Ave.
Metairie, LA 70003**

Phone: 504-310-6860



Catholic Charities
Archdiocese of New Orleans



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REFUGEE SERVICES



Our Mission

Catholic Charities Archdiocese of New Orleans Refugee Services provides resettlement and self-sufficiency services to refugees, asylees, and other immigrants granted special humanitarian legal status.



Catholic Charities is the only refugee resettlement agency in the Greater New Orleans area. We welcome and support new residents who are resettled or welcomed here by the U.S. government from countries all over the world in order to build new lives for themselves in the United States. Our staff provide case management support to ensure access to resources, self-sufficiency and integration into our community.

Refugee Services Clients

Many refugees, asylees, and other immigrants granted special humanitarian legal status arrive in the Greater New Orleans area each year. Refugees represent a wide range of backgrounds, cultures, languages, and educational/professional experience.

Who is a refugee?

A refugee is defined by law as someone who has been persecuted or has a well-founded fear of persecution on account of race, religion, nationality, membership in a particular social group or political opinion, is outside their country of nationality, and is unable or unwilling to return to that country as a result of such fear.

Volunteer Opportunities

Catholic Charities relies on partnerships for its work, and invites interested volunteers to support our work with the refugee community.

Opportunities include but are not limited to:

- Becoming a mentor to a refugee or refugee family;
- Internships;
- Tutoring non-native English speakers;
- Assisting with cultural orientation classes;
- Coordinating donations of food and household items;
- Community partnership development & public relations;
- Translation/Interpretation assistance;
- Grant research and writing.

Proficiency in Arabic, Burmese, Tigrinya, Amharic, Spanish or other relevant languages is valued.

Donations

Our team relies on service, financial, and other types of donations from the community to help get new refugee families settled.

Offering volunteer service time and other connections to resources in the community - financial and otherwise - supports the food, medical, housing, transportation, interpretation, employment, and other immediate and long-term needs of refugee families.

Contact Us:

To learn more on how to get involved:
refugeeservices@ccano.org

For Mentoring Program:
refugeementor@ccano.org

