

# 2016

annual  
report



YEAR  
of  
MERCY





Dear sisters and brothers in Christ:

**W**hile the observance of the Extraordinary Jubilee of Mercy comes to a close, I am reminded that the Works of Mercy continue in a bold way through the ministry of Catholic Charities Archdiocese of New Orleans. During this Year of Mercy, Pope Francis called on us to be more focused on our relationship with our loving and merciful God and sharing that love and mercy with one another. This call is put into action every day by the women and men ministering to those in need through the programs of Catholic Charities.

The ministry of Catholic Charities to feed the hungry, give drink to the thirsty, clothe the naked, shelter the homeless, and visit the sick and imprisoned are a joyful witness to our community in living the Corporal Works of Mercy. Catholic Charities extends the heart of Christ to the youngest child, to the teenager and to the elderly. As we continue to broaden and collaborate we see the Spiritual Works of Mercy fulfilled in individual prayer and outreach within our neighborhoods.

Your engagement with Catholic Charities is a means by which you too are actively answering this call to live mercifully. Together may we seek new ways to further answer this call to act justly and to be an instrument of peace in our communities.

Please know of my grateful prayers for you and all those who enable us to reach out in the name of Christ.

Sincerely in Christ,

A handwritten signature in blue ink, appearing to read 'G. Aymond'.

Most Reverend Gregory M. Aymond  
*Archbishop of New Orleans*





## Dear friends of Catholic Charities Archdiocese of New Orleans,

**T**hank you for your steadfast support through this past year. Please know your gifts of prayer, time and donations have made all of the following stories possible. At times we may not realize the impact of our giving, as small or large as it may be. Let this report serve as a reminder that your generosity touches thousands of lives throughout our community.

As unforeseen disaster strikes our Archdiocese and needs and funding priorities ever shift, it seems the only constant is change. To the contrary, we are quickly reminded, “Jesus Christ is the same yesterday, today and forever” (Hebrews 13:8). Although change can be difficult, it is in times like these we must remember His plans are, “for our welfare and not for woe, so as to give us a future of hope” (Jeremiah 29:11). Only in letting go and trusting are we free to embrace our emerging future. As Catholic Charities reflects on the past and plans for the future, we are anchored in that all actions are impelled by the teachings of Jesus Christ whose love does not waver. In living the Spiritual and Corporal Works of Mercy, we create new life and new opportunity; not only for those served, but for those seeking to help. Every interaction changes both parties involved, so let us continue to change ourselves as well as our community for the better.

In this Year of Mercy, you have enabled Catholic Charities to fulfill the Corporal and Spiritual Works of Mercy, caring for our neighbors’ material, physical, emotional and spiritual needs. Together we have fed the hungry, sheltered the homeless, clothed the naked, visited the sick and imprisoned, and forgave, comforted and consoled so many needing hope. As we reach out and change lives for the better – acting as the hands and heart of Jesus – we ourselves are changed for good. By following the command of Jesus to love our neighbor as we love ourselves, we ultimately grow and become more loving and compassionate versions of ourselves.

The services and programs of Catholic Charities are vital and necessary to this community and may not always be available if we did not provide them. We are currently in the process of developing our latest three-year strategic plan and welcome any input you have regarding the services we are currently offering or those you feel we should further examine. Please take a moment to share your comments on our online form: [www.ccano.org/strategic-plan-ning](http://www.ccano.org/strategic-plan-ning). Again, we thank you for your on-going support and prayers! Let us continue to be “the Good Samaritan.”

God bless you,



Sr. Marjorie Hebert, M.S.C.  
President & CEO

“As Catholic Charities

reflects on the  
past and plans for  
the future, we are  
anchored in that all  
actions are impelled  
by the teachings of  
Jesus Christ whose  
love does not waver.”



# HEALTH GUARDIANS

**H**ealth Guardians is an intensive and integrated care model that strives to remove and address any and all barriers (social, economic and health-related) to receiving effective health care. It is an integrated system of intensive medical and behavioral care navigation. It incorporates the many health and social services provided by Catholic Charities and its partner organizations to help patients achieve a better quality of life.

Patient Navigators work one on one with these individuals and their families to map out an intensive care plan that leads to improved self-sufficiency in accessing care. Through Health Guardians, Catholic Charities offers an integrated system of intensive medical and behavioral care management and wraparound social services for this high-need patient population.

Health Guardians currently serves St. Bernard, Plaquemines, Jefferson and Orleans Parishes. Support and assistance includes:

- Intensive care management
- Transportation assistance for those otherwise unable to attend primary care appointments
- Facilitating with health care coverage (Medicaid, Medicare, GNOCHC)
- Serving as a liaison between doctors and patients
- Counseling and medication management
- Food assistance
- Enrollment in primary care medical home
- Prescription assistance
- Application assistance
- Hygiene needs
- Referrals for substance abuse treatment

- Workforce development referrals
- Transitional housing
- Health education and literacy

For more information on Health Guardians, and to view a client story, visit: [www.ccano.org/health-guardians](http://www.ccano.org/health-guardians).



*Case Manager Dorothy McKnight, Sacred Heart resident Kim Shawell, and Health Guardians Director of Client Services/Navigator Paula Stewart celebrate Kim's progress toward better health and an improved blood pressure reading.*



*Paula Stewart, Health Guardians Director of Client Services/Navigator (right) works with client Kim Shawell on an individualized care plan that empowers Kim to take her medications, see her primary care doctor and work toward her personal health goals.*



## Did You Know?

Overuse of the emergency room is estimated to cost \$38 billion a year nationwide, according to a 2010 report by the New England Healthcare Institute. The report also found that 56 percent of ER visits are preventable. Roughly 25 percent of the Greater New Orleans population is uninsured. Recent census data ranks Louisiana as 6th in the nation for most uninsured residents, with the majority being low-income individuals or those who fall below the poverty line. Most of these individuals will seek care in an ER whether the need is an emergency or not. The Health Guardians program positively impacts the individual but also relieves burden on the current healthcare system. Our focus has been on the uninsured who over-use the ER. Health Guardians' model navigates a better care plan for these individuals that is also cost-effective to our hospital systems.

Our model of service has shown that with the proper guidance, we can help people turn their health and their lives around while also reducing the burden on the limited resources in our healthcare system. The cost savings to the community is around \$16,000 per client enrolled in the Health Guardians program. In addition to saving money, preventing unnecessary ER visits also frees up resources for those with emergency conditions. In a study done in conjunction with Louisiana State University's Health Sciences Center, since the Health Guardians program launched in 2012 in partnership with University Hospital, more than 72 percent of the clients in the study were able to decrease their visits to emergency room and inpatient care by half.



*Health Guardian Paula Stewart and Sacred Heart resident David Greenwell join a weekly group meeting where residents discuss a variety of topics. The group meetings help build trust and community among Sacred Heart residents.*

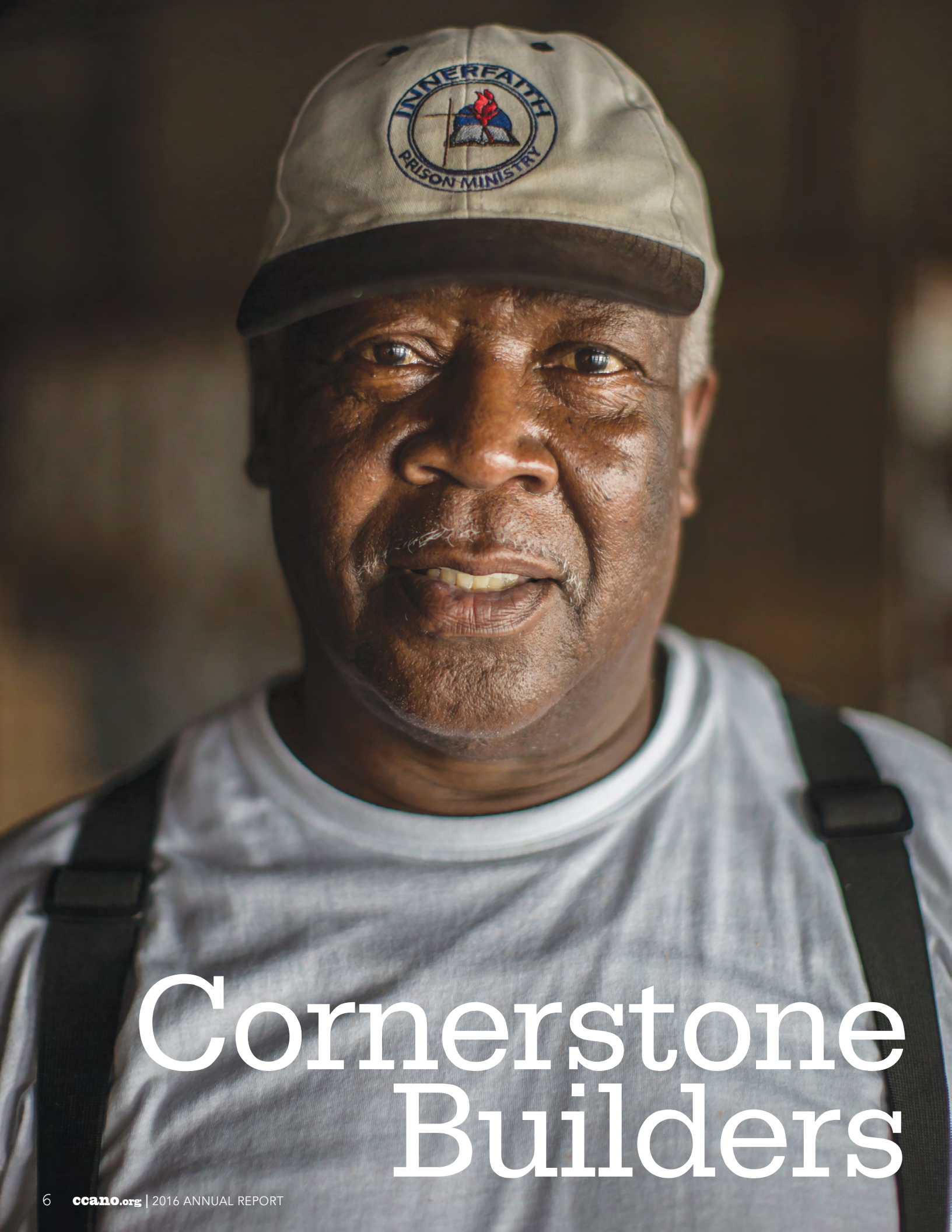


*Not only do Sacred Heart residents have health-related goals, but they also set personal goals to achieve. Resident Michael Mathews (center) discusses his goals with Health Guardians Director Benjamin Wortham (left) and Director of Client Services/Navigator Paula Stewart (right). One of Mr. Mathews' goals was to cut back on soda, and he's right on track!*



*Sacred Heart residents gather weekly for informal group sessions to discuss a variety of topics, from current events to resident concerns. The group sessions foster community, dialogue and trust among residents.*





# Cornerstone Builders



**I**n 1980, Kaven Donald, then 28, was sentenced to 198 years at the Louisiana State Penitentiary for heroin charges. While in prison, Donald was a student with the New Orleans Baptist Theological Seminary. Upon graduation, he began serving as an inmate minister. He also sang with a traveling gospel band representing Angola at various events around the state. “I’m thankful to Warden [Burl] Cain for that. He took a chance on us. He gave us an opportunity to do better,” Donald says of his time ministering and performing.

While serving his time, Donald met fellow inmate and New Orleans Baptist Theological Seminary graduate Reverend Leo Jackson. In 1974, Jackson, then 27 years old, had been sentenced to two consecutive life sentences for possession of heroin with intent to sell. He was pardoned in 2006 at the age of 59, after spending 32 years in prison.

After his release, Jackson began ministering at Second Zion Baptist Church in Marrero. In 2007, he was a member of the very first class of Catholic Charities Archdiocese of New Orleans’ Cornerstone Builders, a servant leadership program for formerly incarcerated men and women based on rehabilitation through service. The program is grounded in the belief that community service equips reentering citizens with the skills and assets necessary to become responsible, productive citizens, while also acting as a transformative experience benefitting the individual, their family, society and the victims of crime.

After serving 32 years of his own sentence, Donald was released on parole in 2012 at the age of 60. “When I did get out of prison, I was ready to go. At least, I thought I was. But I was

1980 ready, I wasn’t 2012 ready,” Donald admits. So, he called the only person he could think of who might be able to help him face the challenges of life on the outside – Leo Jackson.

By the time Donald was released from Angola in 2012, Jackson was serving as the Assistant Director of Cornerstone Builders and visited Angola regularly to speak to prisoners about reentering society and becoming productive citizens.

Jackson and Ronnie Moore, Program Director of Cornerstone Builders, embraced Donald and guided him through some of his toughest times. Working for Cornerstone Builders allowed Donald to have a source of income. In his limited spare time, Moore and Jackson brought him to the employment office to search for full-time work. “I didn’t know how much I didn’t know until I realized the little I did know,” Donald said of his new life.

Moore and Jackson helped Donald acquire a driver’s license and other necessary documents. The two helped him find connections in the community, as all of his own connections were still behind bars. He was introduced to people performing prison ministry who brought him behind the walls of Orleans Parish Prison. There, he spoke to prisoners about the importance of reentry programs. He connected with countless other people on his early journey, for which he was grateful after having been away from the city for 32 years. “That in and of itself helped me with a lot of development and independence,” he said.

Now, Donald works with Catholic Charities’ Food for Families/Food for Seniors program as an AmeriCorps volunteer packing food boxes and distributing them into cars. He commented, “When I’m putting food in the cars, I feel good. I feel like somebody. Even though it’s a small thing, people need it.”

## Did You Know?

**T**he United States is home to roughly 5 percent of the world’s population, but accounts for nearly one quarter of the world’s prison population. Since 2005, Louisiana has incarcerated more individuals than any other state, making it the prison capital of the country and, by proxy, the world.

Louisiana incarcerates 816 individuals per 100,000 adults statewide in 132 correctional facilities. The state of mass incarceration in Louisiana is the product of an array of things, including stiff sentencing laws dating back to the 1970s and 80s and the country’s war on drugs.

The Louisiana State Penitentiary, commonly known as Angola, is the largest prison in the country with 6,300 prisoners

and 1,300 staff. The average sentence of Angola’s prison population is about 90 years. Roughly 5,000 prisoners housed at Angola are serving life sentences without the possibility of parole. Prisoners with the possibility of parole will eventually be released and left to face the obstacles and challenges of the outside world.

Recidivism has also proven to be an issue affecting the incarceration rate. Approximately 15,000 prisoners are released each year in Louisiana. About half of them are arrested again and returned to prison within five years. Many inmates lack quality education, adequate work experience or a basic support system upon release.

The first 72 hours after release are among the most critical for prisoners reentering society. Housing is the most pressing issue, closely followed by employment and income. Many

prisoners also have mental and physical health needs that require long-term care. Addressing as many of these immediate needs as possible within the first three days greatly reduces an individual’s chances of recidivism.

Having peaked in 2012, Louisiana’s prison population is now slowly declining. Reentry programs that aid prisoners in finding housing, work and necessary legal documents in the first 72 hours have had an immensely positive effect. Additionally, new laws have made some transitions easier for reentering citizens. For example, Ban the Box, which became a Louisiana law in June, gave ex-offenders a better chance at finding state employment by removing the criminal history checkbox from job applications.

To learn more about the work Catholic Charities does to solve these issues, visit: [www.ccano.org/cornerstone/](http://www.ccano.org/cornerstone/).



# A Journey of Courage and Faith



**N**elson always felt like he was meant to be in the United States. However, his journey to reunite with his mother was not what he imagined.

Nelson grew up in his grandmother's home and attended school in San Pedro Sula. This city in Honduras is known for having the highest murder rate in the world in 2015. San Pedro Sula's homicide rate is fueled by the rivalry of dangerous street gangs fighting for control of the area. These criminals are known to terrorize and commit heinous crimes such as murder, kidnapping, extortion, carjacking, armed robbery and other aggravated assaults.

Kidnapped and taken from his family by gang members at the young age of 16, Nelson was forced to work long, grueling hours doing construction work and manual labor without pay. He eventually found a way to escape and fled to his uncle's village for safety. However, it wasn't long before gang members tracked him down. When they found him, they taunted Nelson with

frightening threats to his family in an attempt to keep him quiet and from going to the authorities.

Fearful for his life and the safety of his grandmother and family, Nelson was forced to make a difficult decision – to stay and endure the trauma that life in Honduras had in store for him or leave his grandmother and family behind and flee to safety in the U.S. with the hopes of reuniting with his mother, who had fled to the U.S. a few years earlier, fearing for her own life.

Nelson's decision to escape took courage and faith. "Leaving was the safest thing to do for myself and my family," he said. "All I could do was pray that nothing would happen to me or them. Having faith is the most important thing."

Nelson traveled for a month with smugglers through Central America and Mexico and arrived at the border in October 2015. He was detained at the border then transferred to a federally run children's shelter for six months.

In March 2016, Nelson was released and reunited with his



mother in Louisiana. Soon after, he turned to Catholic Charities Archdiocese of New Orleans for help.

The humanitarian crisis in Honduras, El Salvador and Guatemala has led to children who have shared experiences of years-long family separation, widespread violence in their home countries, and higher rates of neglect and abuse. This has contributed to the migration of large numbers of unaccompanied minors to the U.S. border in search of safety and family. Catholic Charities Immigration and Refugee Services provides legal representation and holistic case management services that help identify the special needs of children, like Nelson, and connect them with resources to ensure their safety and protection.

“Children often arrive having faced traumatic experiences in their home countries and during their flight to the U.S. They are often eligible for special humanitarian protection under immigration law and have significant social support needs,” said Julie Ward, Catholic Charities’ Director of Immigration and Refugee Services. “Catholic Charities is here to help them obtain legal assistance, receive health care and mental health support, and connect them to resources that can help them adjust and thrive in their new home.”

Through Catholic Charities, Nelson receives free legal assistance from an attorney who recently helped him win a court order that made him eligible to apply for legal immigration status – a promising first step. The attorney will continue to guide Nelson through the process of applying for legal status, which he hopes to gain within the next few years.

While his journey was not what he imagined, life in the U.S. is everything Nelson had hoped for; he is grateful for the opportunities that living in the states provides. “I’m happy to be here because I have opportunities I did not have in Honduras,” said Nelson. “I feel good here. I have the opportunity to go to school and focus on my studies, to get a job where I will be treated fairly, and to be with my mother and family.” He hopes that one day he will also have the opportunity to help his grandmother he left behind in Honduras.

Today, Nelson attends high school in LaPlace where he has made new friends and credits his teachers with being helpful as

he learns English and adjusts to his new school and environment. He is fascinated by American history and intrigued by prominent historical figures such as President Abraham Lincoln and civil rights leader, Dr. Martin Luther King, Jr. He hopes to one day travel the U.S. to learn more about history and explore other places in the world, wherever his curiosity leads him. He also hopes to attend college and continue his studies.

At home, Nelson likes to play basketball with his brothers at the park near their home. Twice each week, he plays soccer with friends after school. With quiet time to himself, he likes to draw, read and make friendship bracelets – a skill he learned at the shelter while waiting to be joined with his family.

“I’ve made bracelets to give to my mother,” said Nelson, as he proudly shows off a trio of bracelets he made and wears around his wrists and another on his ankle that has an intricate chevron pattern. “This one took a long time to make,” he smiles.

When asked about the courage and strength it took to leave Honduras and find his way to the U.S., Nelson, who is now age 18, responds with both maturity and innocence. “Thinking about my family gives me strength. When I think of the things that happened in Honduras, it makes me want to protect the little ones,” referring to his younger brothers. “I want a better, safer future for them,” Nelson added.

Nelson continues to receive strength and encouragement not only from his friends and family but also from the pages of his favorite book, given to him while he was at the shelter. The book details an immigrant’s quest for the American dream. Nelson imagined that the story was written by someone like him, and sees many of his own hopes and dreams for his new life reflected in the book’s stories.

On his path toward legal immigration status, Nelson will have many decisions to make that will chart a course for his future, but with the help of Catholic Charities, his journey to becoming a lawful permanent resident of the United States will be filled with promise and new opportunity.

To learn more about the Catholic Charities’ Immigration and Refugee Services, visit: [www.ccano.org/immigration-services/](http://www.ccano.org/immigration-services/).

## Did You Know?

**T**here are 4,454 unaccompanied immigrant children in New Orleans immigration court. Of these:

- 17 percent of these children had lawyers in 2014.
- 40 percent of these children had lawyers as of January 2016 – in part because of our Program.

There are currently 2,654 children in the New Orleans immigration court without a lawyer. Children are almost 5 times more likely to obtain immigration status if they have a lawyer.





# Disaster Case Management Program

## Tornado Response

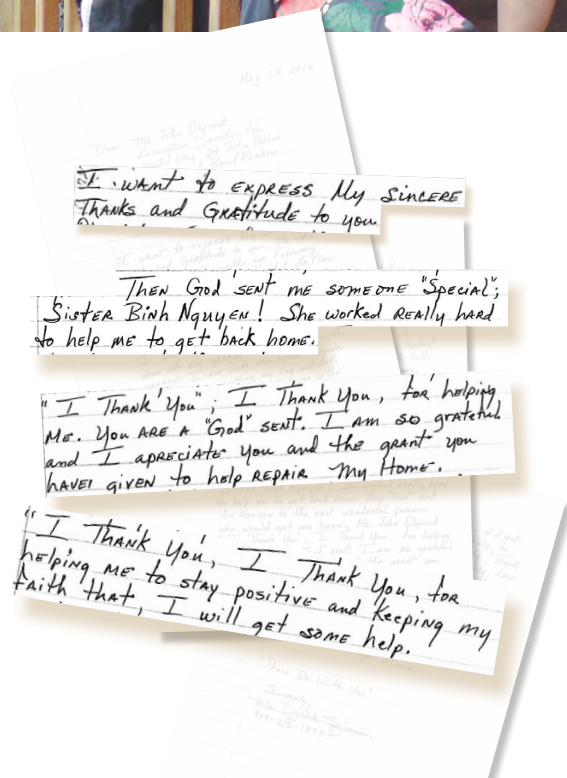
**I**n February 2016, a major tornado hit St. John the Baptist Parish, affecting 496 families. Catholic Charities responded as soon as the tornado hit and partnered with Ascension of Our Lord Church to provide relief to families in need. Unfortunately, there was no federal declaration for this disaster, leaving families without relief assistance from FEMA. Many were caught off guard by the tornado and already struggling with issues of poverty. As of August 2016, Catholic Charities has helped 245 people impacted by this disaster.

Parishes. In the early response, Catholic Charities' Crisis Counseling Team and Case Managers delivered essential supplies as well as provided counseling, emotional and spiritual support, and temporary housing assistance. Catholic Charities has now moved into longer-term case management work with clients, providing needs such as food, crisis counseling, direct assistance and clean-up. We are currently working with 309 households through the Disaster Case Management Program (DCMP) and have ten case managers assigned to the recovery.

To learn more about our current efforts and history with disaster response work, visit: [www.ccano.org/disaster-response-services/](http://www.ccano.org/disaster-response-services/).

## March Flooding

In March 2016, record flooding occurred in St. Tammany and Washington





# Food for Families/Food for Seniors Program

**C**atholic Charities' Food for Families/Food for Seniors is an equal opportunity program of the U.S. Department of Agriculture and the Louisiana Department of Health and Hospitals. The program provides monthly nutritional food boxes for seniors who are 60 years of age or older and meet Federal Income Guidelines. The economic threshold for program participants over age 60 is a gross income of \$15,444 for a household of one and \$20,826 for a household of two. According to the Louisiana Food Bank Association, 23 percent of seniors in Louisiana face the threat of hunger. This ranks Louisiana as the second worst state for senior hunger.

The Food for Families/Food for Seniors program also educates clients about good nutrition by providing nutritional information that includes easy to make recipes using commodity foods, caloric intake, how to stretch food dollars and eat a healthy diet.

Food For Families/Food For Seniors currently holds food box distributions throughout all 64 Louisiana parishes, with more than 40 sites in Orleans and Jefferson parishes. We have more than 400 volunteer sites throughout the State of Louisiana where food is distributed each month. Our sites include senior living facilities, senior day care centers and community centers. All food packages contain high protein, nutrient dense foods, specially selected in order to ensure that clients receive proper nutrition each month. All foods are top-quality, purchased especially for our program. These foods are donated to Louisiana by the U.S. Department of Agriculture and are very similar to foods you would find in grocery stores. In many cases, these foods come packed in the same boxes and bags as the popular brand-name foods found on grocery store shelves.

We are excited to announce the opening of our newest permanent distribution site at Our Lady Star of the Sea in the St. Roch neighborhood! This new facility will allow us to serve

more individuals. Stay tuned for developments! To learn more about the Food for Families/Food for Seniors program, visit: [www.ccano.org/food-for-families-seniors/](http://www.ccano.org/food-for-families-seniors/).

**Catholic Charities' Food for Families/Food for Seniors** program is Louisiana's only Commodity Supplemental Food Program (CSFP) and has operated since 1970. The agency serves eligible individuals in all 64 Louisiana parishes and has four distribution sites in the Upper and Lower 9th Ward.

Individuals eligible for the CSFP are seniors – men and women 60 years old and older – who meet federal income poverty guidelines and are residents of the State of Louisiana. Potential seniors should call **504.245.7207** for more information.

## ***Each box includes:***

Two Pounds of Cheese  
Ultra High Temperature 1% Milk  
Non-fat Dry Milk (every other month)  
Hot Cereal (Grits, Oatmeal, or Farina) or Cold Cereal (Corn Flakes, etc.)  
Peanut Butter or Beans  
Canned Meat (Chicken, Beef, Pork) or Fish (tuna or salmon)  
Canned Fruits  
Canned Vegetables  
Fruit Juice  
Rice, Potatoes, Spaghetti or Macaroni

The box weighs approximately 40 pounds and is distributed on a monthly basis in collaboration with the U.S. Department of Agriculture and the Louisiana Department of Health and Hospitals.



# Family Affair

**I**t takes an open heart and spirit to welcome a child in need of a nurturing home. For New Orleans' legendary Romig family, embracing and caring for foster children was part of the family culture. Over the course of 10 years, the Romig family opened their hearts and home to 24 infants who were given the gift of a loving start to life.

Janice and Jerry Romig always wanted a large family. With four children under the age of 8 – Jay, Mark, Ann, and Mary Beth – the Romigs lost their fifth child due to Rh Factor incompatibility. Two years later they experienced the loss of their sixth child.

One afternoon, Jerry, who was working at WDSU-TV at the time, called home to encourage Janice to watch an interview about foster parenting that was set to air during the noon newscast. “We loved children and wanted to have beaucoup kids,” said Janice. “After watching the interview, we talked about it and decided to try foster parenting.”

Janice and Jerry would pick up foster infants, some as young as two days old, and care for them until the babies were adopted. Their foster children instantly became a part of the Romig family, always with them whether they were cheering on the kids at the ballpark or together on family vacation.

The babies stayed in the Romigs' care anywhere from two to six months. When the time came for the babies to join their adoptive parents, Janice created care packages for each foster child – a thoughtfully packed diaper bag complete with bottles, toys, an outfit, baby pictures, the baby's feeding and sleep sched-

ule, and a special letter “from baby” to their new mother. The letter shared insights about the baby's unique needs, their likes and dislikes, and loving guidance for their individual care.

“Our hearts are big. We never knew anything different; it was how we grew up,” recalled Mary Beth Romig who was only 5 years old when the Romig family welcomed the first foster child into their home. “This was simply a part of our life.”

Ten years and 21 foster children later, Janice became pregnant at the age of 44. The Romigs were blessed with their youngest daughter, Ellen. “We all knew that mom and dad would be blessed with this miracle baby after all they had done for the foster children they cared for,” added Mary Beth.

The Romigs would go on to care for three more infants awaiting adoption, growing the total number of children they fostered to 24.

Caring for foster children was a family affair.

“I couldn't have managed without Jerry and the children,” said Janice. “Jerry would warm the bottles. The kids would help feed the babies, play with them, walk them and rock them to sleep.” Together they marveled and celebrated each baby's milestones.

Guided by their Catholic faith, the Romig family was called to love and provide for young children. They hold dear special memories of each child they looked after, and cherish their family's rewarding foster care journey. To learn more about how YOU can become a foster parent through our Therapeutic Family Services program, visit: [www.ccano.org/tfs/](http://www.ccano.org/tfs/).





*The Romig family opened their hearts and home to 24 foster children over the years. Michael (left) was among the foster children placed with Romig family through the Children's Bureau of New Orleans.*

## Did You Know?

Every month, nearly 300 Louisiana children are removed from the care of their parent(s) and

placed in foster care

due to neglect, abuse or any other number of issues. Foster care offers children a safe place to learn, grow and play as the adults in their lives work through the challenges facing them. Family reunification, or placing the child back in the care of their biological parent(s) once deemed safe, is the overall goal of the foster care system and a reality for 72 percent of foster children in Louisiana.

There is no set time-frame for foster care. Families can have a foster child in their care for a single night, or their stay may last weeks, months or years.

Typically, a child's stay in foster care lasts between 2 and 3 years. Children range in age from newborn to 18 years, with the average age of a foster child being 9 years old. About 50 percent of Louisiana's foster children are under the age of 5.

Over the past three years, the number of children in need of a foster home in Louisiana has continued to rise. Across the state, there are over 4,800 children in need of foster care with little more than 2,000 available foster homes. The most difficult to find foster homes for are children with special needs, siblings and teenagers.

Foster families receive a small stipend to help defray the cost of taking in a child. Requirements to become a foster parent include:

- At least 21 years of age
- Single, married, divorced or widowed
- Financially stable

- Physically, emotionally and mentally stable
- Adequate living space
- State and federal criminal clearances
- Required training hours
- Home study

Taking in a foster child means providing a safe, supportive and stable environment. Families are responsible for taking foster children to doctors' offices, court hearings, visits with their biological family or any other necessary appointments. They also partner with case managers, social workers and other professionals to ensure the child's success in their new environment. Foster children become part of the family for however long they're there. The challenges are many, but the rewards are great.

To learn more about Catholic Charities' work with foster children and their families, visit: <http://www.ccano.org/tfs/>.

# Our Impact in Numbers

In the 2015-16 year, Catholic Charities Archdiocese of New Orleans assisted

**82,723**

men, women, children and families:

**57**

children and young adults in need were given mentors through our Isaiah 43 and Cornerstone Kids programs.

**314**

seniors received medical and social services through our PACE and Adult Day Health Care programs.

**61,640**

seniors and new moms across our state received food and nutrition through Food for Families/Food for Seniors.

**2,269**

immigrants and refugees received guidance, counseling and assistance through Immigration and Refugee Services.

**412**

homeless men and women received a total of **11,514** nights of shelter with Homeless Services.

**53**

formerly incarcerated men and women obtained employment and hope for a new life with Cornerstone Builders.

**11,523**

volunteers gave Catholic Charities **229,042** hours of volunteer service.

**660**

adults enrolled in our ESL (English as a Second Language) program.

**443**

children had access to quality early childhood education through our Head Start centers.

**306**

deaf people received **5,441** hours of sign-language interpreting through the Deaf Action Center.

**5,441**

**233**

children and teens received support through Catholic Charities' School-Based Counseling.

**234**

adults received assistance through our Counseling Solutions program.

**1,249**

new and expectant moms received support and care through ACCESS Pregnancy and Referral and St. Vincent Maternity Clinic.





# **Catholic Charities** Archbishop Hannan Community Appeal

**T**he 2015 50th anniversary Archbishop Hannan Community Appeal (AHCA) was a great success! Led by co-chair couples Price and Christine LeBlanc and Clifton and Elizabeth LeBlanc, the campaign far surpassed its \$1.7 million goal, raising \$2,002,408 in unrestricted funds to support Catholic Charities' 30+ programs.

This 50th anniversary honored a half century of faithfulness in service, prayer and generosity. The dedication of so many volunteers, donors and supporters of the AHCA has played a major role in the continuation of the network of social services established by Archbishop Hannan in the wake of Hurricane Betsy.

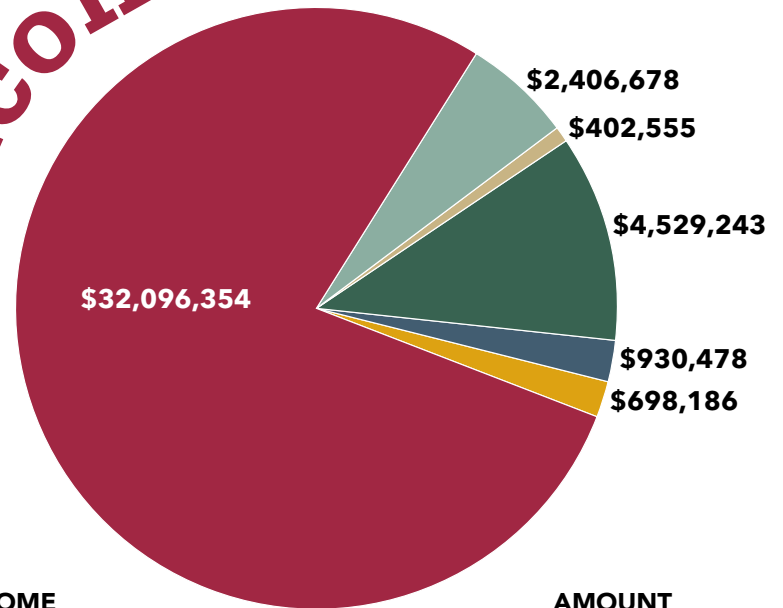
More than 120 past and current volunteers, campaign chairpersons, Catholic Charities Board Members and donors commemorated the milestone.

To learn more about the history and work of the AHCA, visit: [www.ccano.org/ahca/](http://www.ccano.org/ahca/).





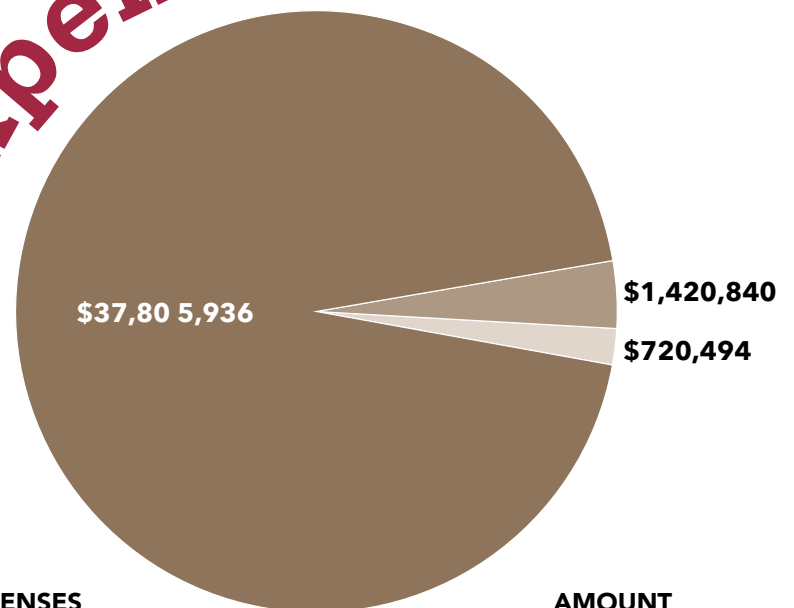
# Income



INCOME	AMOUNT
Public Sources .....	32,096,354
Program Service Fees .....	2,406,678
Donated Goods and Services Received .....	402,555
Contributions.....	4,529,243
Private Grants .....	930,478
United Way.....	698,186
<b>TOTAL .....</b>	<b>\$41,063,494</b>

**95%**  
of expenses  
are spent on  
program services,  
care and goods.

# Expense



EXPENSES	AMOUNT
Program Services .....	37,805,936
Management & General .....	1,420,840
Fundraising .....	720,494
<b>TOTAL .....</b>	<b>\$39,947,270</b>

(a) Unaudited fiscal year ended June 30, 2016

(b) Program services amount does not include 714,364 commodity food boxes distributed by Food for Families/Food for Seniors with a retail value of approximately \$35,718,200

(c) A portion of current year expenses were covered by grants from prior years.



## Our Leadership

Most Rev. Gregory M. Aymond  
*Archbishop of New Orleans*

### Board of Directors

Michael O. Read  
*Chairman*

Byron A. Adams, Jr.  
*Vice Chairman*

Lloyd A. Tate  
*Treasurer*

Michael F. Hulefeld  
*Secretary*

Sr. Marjorie Hebert, M.S.C.  
*President/CEO*

Jerry Bologna  
Very Rev. Rodney P. Bourg, V.F.  
Terrel J. Broussard  
Anh "Joseph" Cao  
Mason G. Couvillon  
Karen S. DeBlieux  
Dr. Pierre Detiege  
John L. Eckholdt  
Dr. Elizabeth H. Fontham  
Janice Martin Foster  
David J. Francis  
James T. Hannan  
Kathleen R. Hebert

John Hummel  
Judith E. Kieff  
Demetric M. Mercadel  
Michael E. Nolan  
Lawrence P. Oertling  
Leon J. Reymond, Jr.  
Brian J. Rotolo  
Mark J. Spansel  
Alex L. Suffrin  
Regina B. Templet  
  
Sr. Anthony Barczykowski, DC  
*Board Member Emeritus*



## CORPORAL WORKS OF MERCY

### Feed the hungry

- See to the proper nutrition of the elderly and small children through Food for Families/Food for Seniors.
- Help sort and distribute donated food items during times of disaster response.
- Donate baby formula to our ACCESS program.

### Shelter the homeless

- Become a mentor to a foster child through our Therapeutic Family Services program.
- Donate items to our Homeless Services program.

### Clothe the naked

- Donate diapers to ACCESS.

### Visit the sick and imprisoned

- Volunteer at a place that cares for others such as our PACE and Greenwalt Adult Day Health Center programs.
- Mentor an at-risk child or teen through Cornerstone Kids.

### Bury the dead

- Volunteer with a hospice program.
- Help a widow or widower with daily errands.

### Give alms to the poor

- Donate money to those directly helping the poor.
- Volunteer with programs actively helping the poor.

## SPIRITUAL WORKS OF MERCY

### Instruct

- Commit to learning about the Catholic faith.
- Share your understanding with others.

### Console

- Support others in attaining their hopes.
- Respond to hard situations with hope.

### Advise

- Advocate for those experiencing prejudice.
- Set a good example for others.

### Bear wrongs patiently

- Overlook minor flaws and mistakes.
- Be less critical of others and yourself.

### Forgive

- Ask forgiveness from others.
- Seek the courage to forgive.

### Comfort

- Walk with others through their pain and suffering.
- Be present for those in despair.

### Pray

Stay connected







**Catholic Charities**  
Archdiocese of New Orleans

1000 Howard Avenue, Ste. 200 • New Orleans, LA 70113



ARCHDIOCESE OF  
**NEW ORLEANS**

Non-Profit  
Organization  
U.S. Postage  
**PAID**  
New Orleans, LA  
Permit No. 1146

**United  
Way**



CARDINALITY • INTEGRITY • ACHIEVEMENT



## **Our Mission**

Respecting the dignity and potential of each human person, Catholic Charities Archdiocese of New Orleans collaborates with the wider community to serve those in need. Impelled by the love and teaching of Jesus Christ, we offer life-giving programs, advocate for the voiceless and empower the poor and vulnerable to foster a more just society.