

Catholic Charities
Archdiocese of New Orleans

Resource Directory

December 2018

Catholic Charities Archdiocese of New Orleans

is an umbrella agency with 29 programs and one affiliated ministry delivering health and human services to the poor and vulnerable. Catholic Charities services are rooted in the eight civil parishes of the Archdiocese of New Orleans with food and nutrition services benefitting the entire state of Louisiana. Catholic Charities serves the homeless, hungry, the elderly, at-risk youth, pregnant women, individuals with developmental delays, and many more. For more information, please visit www.ccano.org, follow us on Twitter at twitter.com/cathcharitiesNO, or find us on Facebook at facebook.com/cathcharitiesNO.

1000 Howard Avenue, Suite 200
New Orleans, LA 70113-1942

Phone: (504) 523-3755 FAX: (504) 523-2789
Toll Free: (866) 891-2210
Website: www.ccano.org

Our Mission:

Impelled by the love and teaching of Jesus Christ, while respecting the dignity and potential of all people, we collaborate to offer life-giving programs, advocate for the voiceless, and empower the vulnerable to foster a just society.

Our Values:

- Dignity through respect
- Service through love
- Justice through advocacy and empowerment
- Unity through prayer

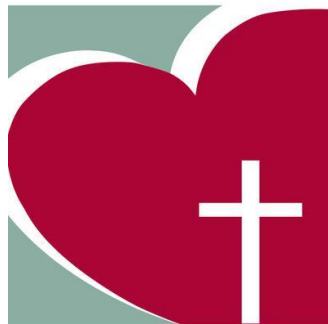
Sister Marjorie A. Hebert, M.S.C.
President & CEO
(504) 596-3099
srmarjorie@ccano.org



CCANO List of Ministries

December 2018

1. ACCESS
2. Adoption Services
3. Cath. Char. School Based Counseling
4. Ciara Independent Living
5. Ciara Permanent Housing
6. Cornerstone Builders
7. Counseling Solutions
8. Deaf Action Center
9. ESL (English as Second Language)
10. Food for Families/Food for Seniors
11. Foster Grandparents
12. Greenwalt Adult Day Health Care Center
13. Head Start
14. Health Guardians
15. Homeless Services
16. Immigration Services
17. Isaiah 43 (Parenting and Mentoring)
18. Marque Medical Emergency Grant
19. Office of Justice and Peace
20. PACE Greater New Orleans
21. Padua Community Homes
22. Padua House
23. Parish and Community Ministries
24. Project SAVE
25. Refugee Services
26. St. Vincent Maternity Clinic
27. Spirit of Hope Disaster Response
28. Therapeutic Family Services
29. Voyage House
30. Workforce Development



Topic Directory

- Abuse and Violence**
 - Project SAVE
- Behavioral Health**
 - Therapeutic Family Services
- Church Parish-Based Ministries**
 - Catholic Campaign for Human Development (Office of Justice and Peace)
 - Catholic Relief Services (Office of Justice and Peace)
 - JustFaith (Office of Justice and Peace)
 - Isaiah 43 (Parenting and Mentoring)
 - Parish and Community Ministry
 - Parish Social Ministry (Office of Justice and Peace)
- Community-Based**
 - Parish and Community Ministry
- Counseling**
 - Catholic Charities School-Based Counseling
 - Counseling Solutions
- Disabilities**
 - Deaf Action Center of Greater New Orleans
 - Padua Community Homes
 - Padua House
- Disaster Related**
 - Spirit of Hope Disaster Response
- Education**
 - ESL
 - Head Start Centers
- Emergency Assistance**
 - Marque Medical Emergency Grant
 - Spirit of Hope
 - Parish and Community Ministries
- Employment**
 - Workforce Development
- Food and Nutrition**
 - Food for Families / Food for Seniors
- Healthcare**
 - Greenwalt Adult Day Health Care Center
 - Health Guardians
 - PACE Greater New Orleans
 - Padua House
 - St. Vincent Maternity Clinic
- Homeless**
 - Homeless Services
- Immigration and Refugee**
 - Immigration Services
 - Refugee Services
- Legal**
 - Immigration Services
 - Project SAVE
 - Refugee Services
- Maternity**
 - ACCESS Pregnancy and Referral Centers
 - Adoption Services
 - St. Vincent Maternity Clinic

Mental Health

- Ciara Independent Living
- Ciara Permanent Housing
- Counseling Solutions
- Voyage House

Mentoring

- Cornerstone Builders
- Isaiah 43 (Parenting and Mentoring)

Residential – Developmentally Disabled

- Padua Community Homes
- Padua House

Senior

- Foster Grandparents
- Greenwalt Adult Day Health Care Center
- PACE Greater New Orleans

Social Justice/Advocacy

- Catholic Campaign for Human Development (Office of Justice and Peace)
- Catholic Relief Services (Office of Justice and Peace)
- Cornerstone Builders
- JustFaith (Office of Justice and Peace)
- Parish Social Ministry (Office of Justice and Peace)

Ministries

ACCESS Pregnancy and Referral Centers ... (Est. 1971)

provides complimentary confidential pregnancy testing, ultrasound, pregnancy support, and community referrals for women. Post-abortion support, counseling, and referrals also available. ACCESS is a Certified Medicaid Application Center.

Michelle Black, Director of Pro-Life Services

Phone: (504) 885-1141 FAX: (504) 885-1519 mblack@ccano.org

Margaret Murphy, R.N., Option Ultrasound Director

Phone: (504) 837-6346 FAX: (504) 837-6235 mmurphy@ccano.org

Web site: www.accesspregnancy.com

Email: contactus@accesspregnancy.com

ACCESS Westbank

Monday & Wednesday, 9AM - 4PM
1430 Claire Ave
Gretna, LA 70053
Phone : (504) 427-1278

ACCESS Metairie

Monday-Thursday, 8:30AM-4:30PM
921 Aris Avenue, Suite B
Metairie, LA 70002
Phone: (504) 832-1503
FAX : (504) 837-6235

ACCESS New Orleans East

Tuesday, 9AM – 4 PM
9701 Hammond Street
New Orleans, LA 70127
Phone : (504) 427-1278

Adoption Services of Catholic Charities... (Est. 1942)

is a domestic and international adoption program. Services include case management, counseling, home study, and post adoption services.

Michelle Black, Director of Pro-Life Services

Phone: (504) 885-1141 FAX: (504) 885-1519 mblack@ccano.org

Danna P. Cousins, MSW, LCSW, Program Director

3019 N. Arnoult Road
Metairie, LA 70002

Phone: (504) 885-1141 FAX: (504) 885-1519 dcousins@ccano.org

Website: www.adoptnola.com

Catholic Charities School-Based Counseling ... (Est. 2006)

contracts with the St. Charles Parish School Board Special Education Department to provide school social work services.

Susan Fendlason, Administrator

100 Melonie Street, Suite F
Boutte, LA 70039

Phone:(985) 307-6882 FAX: (985) 785-2198 sfendlason@ccano.org

Ciara Independent Living ... (Est. 1985)

is an independent living apartment complex for single adults with mental disabilities. Residents pay a modest rent, provide their own meals, and are able to live a relatively independent life. Participants are referred from case managers, hospitals, and the National Association for Mental Illness (NAMI).

Brittany Simmons, Program Coordinator

1424 Dante Street
New Orleans, LA 70118

Phone: (504) 524-8394 Cell (504) 390-8125 FAX: (504) 861-9079

bsimmons@ccano.org

Ciara Permanent Housing ...
(Est. 2002)

provides severely chronically homeless and persistently mentally ill men and women with permanent housing. Clients are referred from Unity of Greater New Orleans Welcome Home and their Coordinated Entry System via their homeless outreach workers. Case management services **are providers** to program participants to assist them in maintaining permanent housing with the Continuum of Care.

Troy L. Yancy, Case Manager

8326 Apricot Street, 2nd Floor

New Orleans, LA 70118

Phone: (504) 861-0643 FAX: (504) 861-6361

tyancy@ccano.org

Cornerstone Builders...
(Est. 2007)

facilitates employment and other reentry services to men and women who have recently been released from jail, as well as provides free family bus rides to prisons and mentorship to children of the incarcerated. Cornerstone also advocates for criminal justice reform in alignment with the Archdiocesan Ninth General Synod.

Ronnie Moore, Program Director

Leo Jackson, Assistant Program Director

2022 St. Bernard Avenue, Room 309

New Orleans, LA 70116

Phone: (504) 451-8351 FAX: (504) 310-8776

rmoore@ccano.org

ljackson@ccano.org

Counseling Solutions ...
(Est. 1974)

is a clinical mental health counseling program available to individuals, couples, families and groups of all faiths. A caring, compassionate staff of licensed mental health professionals and interns provides help and offers healing to those coping with: Depression, Anxiety, Grief and Loss, Abuse, Trauma, Chronic Mental Illness, Family Conflict, Relationship Issues, Parent-Child Issues, Child & Adolescence Issues, Stress Management, and Anger Management. The program accepts payment from most major insurance companies, Employee Assistance Programs, and Medicaid. Clients without insurance will be charged a reasonable rate based on a sliding scale.

Mark Taliancich, PhD, LPC-S, Clinical Director

1000 Howard Avenue, Suite 200

New Orleans, LA 70113

Phone: (504) 310-6933

mtaliancich@ccano.org

Please call (985) 785-2113 to make an appointment at any location:

Orleans Parish

1424 Dante Street

New Orleans, LA 70118

St. Charles Parish

100 Melonie Street, Suite F

Boutte, LA 70039

St. John the Baptist Parish

799 Fariway Drive

LaPlace, LA 70068

Jefferson Parish

1430 Claire Avenue

Gretna, LA 70053

St. Tammany Parish (Covington)

Archdiocese of New Orleans

North Shore Catholic Center

4465 Highway 190 E. Service Road

Covington, LA 70233

St. Tammany Parish (Slidell)

St. Luke the Evangelist Parish

910 Cross Gates Boulevard

Slidell, LA 70461

**Deaf Action Center of Greater
New Orleans ...**
(Est. 1966)

is a community service program for Deaf, Deaf-Blind, and Hard of Hearing individuals that provides interpreting services, client support, and information and referral.

Shari Bernius, Administrator

4465 Highway 190 E. Service Road
Covington, LA 70433

Administrator: (504) 615-7122 (Voice, Text & Facetime)

sbernius@ccano.org

Jennifer Guerrieri, Interpreter Coordinator

1000 Howard Avenue, Suite 200
New Orleans, LA 70113

Interpreting: (504) 432-5794 (Voice, Text & Facetime)

jguerrieri@ccano.org

**English as a Second
Language (ESL)...**

serves hundreds of adult learners each year at sites throughout Orleans, Jefferson, and St. Tammany parishes. Both morning and evening classes are offered in order to accommodate our students' work and family schedules. ESL classes provide a key component for integrating into American society for both immigrants who have recently arrived and those who have been in the U.S. for several years. Please see our web page for class times and locations: www.ccano.org/esl.

Julie Y. Ward, Director of Immigration and Refugee Services

Phone: (504) 310-6862 FAX: (504) 523-6962

jward@ccano.org

Interested students and volunteers should contact:

Sharon Moscoco, ESL Program Manager

2505 Maine Avenue
Metairie, LA 70003

Phone: (504) 861-6348

smoscoco@ccano.org

Food For Families/Seniors ...
(Est. 1970)

houses, pre-packs, and transports supplemental food boxes to more than 120 donated sites throughout the State of Louisiana for monthly distribution to program participants by volunteers and staff members. Food box contents are designed to improve the diet and health of the low-income populations served. Targeted populations include seniors sixty years of age and older who meet USDA income guidelines.

Timothy J. Robertson, Executive Director

5600 Hayne Boulevard
New Orleans, LA 70126

Toll Free Phone: (800) 522-3333

Phone: (504) 245-7207 FAX: (504) 248-2664

trobertyson@ccano.org

Foster Grandparents ...
(Est. 1972)

is a program which benefits both low-income seniors and special needs children. Foster Grandparents share their life experience, wisdom, love, and attention to encourage, tutor, and mentor children and troubled teens in a variety of settings such as schools, Head Start and day care centers, shelters, and rehabilitation facilities. In return for enriching the lives of the children, the seniors receive a modest stipend and help with transportation. Other benefits include a feeling of being needed, giving service to their community, recognition, monthly trainings and enrichment, socialization, and outings.

Priscilla Mantilla, Program Director

8326 Apricot Street, 2nd Floor

New Orleans, LA. 70118

Phone: (504) 310-6882 FAX: (504) 861-6361

pmantilla@ccano.org

Lois Cambre, Coordinator

Phone: (504) 310-6883

lmcambre@ccano.org

**Greenwalt Adult Day Health
Care Center ...**

provides full-day services (Monday-Friday) to individuals with intellectual disabilities and seniors who qualify for services. Services offered include: nutritional meals, health screening and monitoring, person-centered plans, medication administration, exercise, social activities, field trips, music and art, reminiscence and intergenerational projects.

Ronna "Niki" Garner, Administrator

1926 18th Street

Kenner, LA 70062

Phone: (504) 461-5889 FAX: (504) 461-5795

rpgarner@ccano.org

Lisa Russell, Program Manager

lrussell@ccano.org

Head Start Centers ...
(Est. 1980)

promote school readiness for young children from low-income families through agencies in their local community. Head Start and Early Head Start programs support the mental, social, and emotional development of children from six weeks to age 5. In addition to education services, programs provide children and their families with health, nutrition, social, and other services. Head Start services are responsive to each child and family's ethnic, cultural, and linguistic heritage.

Rhonda Taylor, Director of Early Childhood Education

8326 Apricot Street, 2nd Floor
New Orleans, LA 70118
Phone: (504) 861-6359 FAX: (504) 861-6361
rbtaylor@ccano.org

Covenant House Early Head Start (Est. 2016)

Ages 6 weeks to 3 years
Anitra Morris, Family Advocate/ Center Director
611 N. Rampart Street
New Orleans, LA 70112
Phone 504-581-6176
amorris@ccano.org

Incarnate Word Early Head Start & Head Start

Ages 6 weeks – 5 years
Gaynell Anderson, Program Director
8326 Apricot Street
New Orleans, LA 70118
Phone 504-861-6366 FAX 504-861-6362
ganderson@ccano.org

St. John the Baptist Head Start

Ages 3 to 5 years
Tonya Credit, Program Director
1920 Clio Street
New Orleans, LA 70113
Phone: (504) 529-2557 FAX: (504) 566-4194
tcredit@ccano.org

St. Mary of the Angels Early Head Start & Head Start (Est. 2012)

Ages 6 weeks to 5 years
Michelle Hubbard, Program Director
2225 Congress Street
New Orleans, LA 70117
Phone: (504) 227-3470 FAX: (504) 941-3119
mhubbard@ccano.org

St. Paul the Apostle Early Head Start & Head Start (Est. 2016)

Ages 6 weeks to 5 years
Pamela Randall, Center Director
Nicole Roberson, Assistant Director
6828 Chef Menteur Highway
New Orleans, LA 70126
Phone: (504) 503-1234 FAX: (504) 503-1239
prandall@ccano.org

Health Guardians...
(Est. 2012)

offers an integrated system of intensive medical and behavioral care navigation for high-need patients with chronic illness. The program incorporates the many health and social services provided by CCANO and its partner organizations to help patients achieve a better quality of life. Navigating the medical and social service landscape can be an intimidating process, especially for those with high-needs and chronic conditions. The Patient Navigators work with individuals and their families to map out an intensive care plan that leads to improved self-sufficiency in accessing care. Through Health Guardians, CCANO offers an integrated system of intensive medical and behavioral care management and wraparound social services for this high-need patient population. Health Guardians staff members also provide intense case management and counseling for those residing in Sacred Heart Apartments (supportive housing for homeless veterans in New Orleans)

Elmore Rigamer, MD, Medical Director

Phone: (504) 310-6903

erigamer@ccano.org

Ben Wortham, LMSW, Program Director

8326 Apricot Street, 2nd Floor

New Orleans, LA 70118

Phone: (504) 310-6908 FAX: (504) 861-1758

bwortham@ccano.org

Homeless Services ...
(Est. 1993)

includes two housing components for families that provides 3-6 months of rental assistance to homeless families with children that may be extended by special circumstances. Families must be living in an emergency shelter for at least 7 consecutive days and/or living on the streets or in a place not meant for human habitation which is verified by the outreach team. Services include: home-based case management, life skills training, budget planning, advocacy, linkages to mainstream resources, and referrals for additional services.

Bridges to Self-Sufficiency

Trinna Stanford

8326 Apricot Street, 2nd Floor

New Orleans, LA 70118

Phone: (504) 310-8788 FAX: (504) 861-6361

tstanford@ccano.org

For additional information on programs and services for those who are homeless and battling mental health issues, see Voyage House or Ciara Permanent Housing.

Immigration Services ...
(Est. 1961)

provides free or low-cost legal immigration counseling and representation to families and individuals who are eligible for immigration benefits but cannot afford private attorneys. Services include assistance in obtaining family-based immigrant visas, adjustment of status to legal permanent residency, naturalization (citizenship) applications and preparation classes, VAWA petitions, U-visa applications, asylum (for children only), Special Immigrant Juvenile Status, Temporary Protected Status (TPS), Deferred Action applications (DACA), fiancée petitions, consular processing, travel documents/advance parole, renewals, work permit renewals, affidavits of support, etc. Immigration Services has specialized pro bono programs to provide legal representation and holistic case management support for survivors of domestic violence/abuse, unaccompanied children, survivors of trafficking and other crimes and those detained in immigration facilities.

Julie Y. Ward, Director of Immigration and Refugee Services

2505 Maine Avenue
Metairie, LA 70003
Phone: (504) 310-6862 FAX: (504) 523-6962
jward@ccano.org

Interested law students and volunteers should contact:

Jennie Searcy, Managing Attorney

Phone: (504) 310-6950
jsearcy@ccano.org

Isaiah 43 (Parenting and Mentoring)...
(Est. 2011)

is a church parish and family support program created as part of the New Battle of New Orleans campaign to fight violence, murder, and racism in the Greater New Orleans Area through prayer and action. Isaiah 43 focuses on helping youth, families, and church parishes strengthen skills for peacebuilding through mentoring activities, parenting fellowships, family support, ministry development, and community collaboration. Isaiah 43 partners with church parishes interested in supporting families with these services. Additional program activities include the Young Peacemakers Leadership Council and monthly peace prayer walks.

Kristina Gibson, Program Director

8326 Apricot Street, 2nd Floor
New Orleans, LA 70118
Phone: (504) 310-8772
kgibson@ccano.org

Marque Medical Emergency Grant...
(Est. 2010)

is funded by the Theresa Bittenbring and John Henry Marque Fund which is held at the Greater New Orleans Foundation. This program provides case management and direct financial assistance (emergency grants) to individuals and families experiencing financial hardship due to a medical condition faced by a member of the family. Clients come to the program **only** by way of referral from CCANO and other partner agencies. Individuals **cannot** refer themselves to this program.

Contact: Marilyn Shraberg

1000 Howard Avenue, Suite 200
New Orleans, LA 70113
Phone: (504) 310-8743
mshraberg@ccano.org

North Shore Branch Office...

serves the poor and vulnerable of Washington and St. Tammany Parishes. As the main office for the North Shore Branch, The Archdiocese of New Orleans North Shore Catholic Center in Covington is assists 17 Catholic Church Parishes in Deaneries IX and X. The North Shore location houses CCANO's Counseling Solutions Program (clinical mental health counseling), Parish and Community Ministries Program (case management services), SERVE Program (Students Engaging in Reflective Volunteer Experiences), and the Disaster Case Management Program. The staff also collaborates with other non-profit agencies, community groups, and businesses on the North Shore to help facilitate employment services, support groups, homeless services, re-entry assistance, mentor training, seminars, and youth leadership at the Catholic Center.

Stephanie Dupepe, Coordinator of North Shore Services

Phone: (985) 605-5847 Email: sdupepe@ccano.org

Kelsey Giroir, Administrative Assistant

Phone: (985) 605-5840 Email: kgiroir@ccano.org

Archdiocese of New Orleans North Shore Catholic Center

4465 Highway 190 E. Service Road

Covington, LA 70433

Phone: (985) 605-5840

nspastoralcenter@arch-no.org

Office of Justice and Peace ...
(Est. 2003)

advances the understanding of Catholic Social Teaching throughout Catholic Charities' programs and the Archdiocese of New Orleans. This office coordinates the Catholic Campaign for Human Development and Catholic Relief Services activities in the Archdiocese of New Orleans. The office also coordinates Parish Social Ministry and implementation of the Social Justice goals of the Ninth General Synod throughout the Archdiocese. The office seeks funding for Catholic Charities' poverty programs and is involved in legislative advocacy.

Kevin Fitzpatrick, Director

1000 Howard Avenue, Suite 200

New Orleans, LA 70113

Phone: (504) 592-5692 FAX: (504) 523-2789

kfitzpatrick@ccano.org

**PACE Greater New Orleans
(Program of All-Inclusive
Care for the Elderly) ...**
(Opened 2007)

promotes the health, independence, and dignity of senior citizens. PACE's mission is to enable frail older adults to live in their homes and in the community as long as medically and socially feasible. It is a comprehensive healthcare program which includes an Adult Day Health Centers, primary and specialty physician care, medications, rehabilitative therapy, personal care services, and transportation. The majority of services are provided on site with a focus on preventative care. Participants are served breakfast, a hot lunch and snacks daily, and transportation is available.

Antonio Dias, Executive Director

Phone: (504) 941-6050

Intake Phone Number: (504) 835-0006

adiaz@ccano.org

Shirley Landry Benson PACE Center

4201 N. Rampart Street

New Orleans, LA 70117

Hope Haven St. John Bosco PACE Center

1131 Barataria Boulevard

Marrero, LA 70072

Phone: (504) 267-9690

Website: www.pacegno.org

Padua Community Homes ...
(Opened 1984)

provides residential facilities with home-like atmospheres and community-based services to developmentally disabled individuals from 18 to 99 years. Services include person-centered planning, recreation, and other ancillary services are provided as needed.

Ronna "Niki" Garner, Administrator

rpgarner@ccano.org

Elaine Jones, Program Director

Phone: (504) 503-0313

ejones@ccano.org

200 Beta Street

Belle Chasse, LA 70037

Phone: (504) 392-0502 FAX: (504) 394-8867

Ocean Avenue

Cora Cormouche, Res. Super.

3319 Plymouth Street

New Orleans, LA 70131

Phone: (504) 564-9405

FAX: (504) 362-2140

Saints Mary and Elizabeth

Quenella Favorite, Res. Super.

720 North Elm Street

Metairie, LA 70003-6022

Phone: (504) 738-6959

FAX: (504) 738-8320

St. Rosalie

Bertha Garrison, Res. Super.

119 Kass Street

Gretna, LA 70053-3828

Phone: (504) 361-8320

FAX: (504) 367-8320

*** (Res. Super. =**

Residential Supervisor)

Padua House ...
(Est. 1977)

is an Intermediate Care Facility for the Intellectually/Developmentally Disabled (ICF/IDD). Padua House is a residential program for 32 medically fragile children and adults who are diagnosed with an intellectual disability and are non-ambulatory. Active treatment services include 24-hour nursing and custodial care; developmental training; and consultative psychological, physical, occupational, and speech therapies. Educational programs are provided by the Plaquemines Parish School System.

Ronna “Niki” Garner, Administrator

200 Beta Street

Belle Chasse, LA 70037-1499

Phone: (504) 392-0502 FAX: (504) 394-8867

rpgarner@ccano.org

Germaine Stevenson, Service Coordinator

gstevenson@ccano.org

**Parish and Community
Ministries...**
(Est. 2011)

provides short-term case management with limited direct assistance. Please call to make an appointment.

Vickie Leleu, Coordinator

Phone: (504) 451-1889

vmleleu@ccano.org

**Project SAVE (Stopping
Abuse through Victim
Empowerment) ...**
(Est. 1986)

assists survivors of domestic violence residing in Orleans Parish obtain free emergency legal representation. Staff attorneys help with legal orders to keep survivors of domestic violence safe and to protect their legal rights. These legal services may include temporary restraining and protection orders, temporary child support, custody, and use of property.

Allyson Tuttle, Administrator

639 Loyola Avenue

New Orleans, LA 70113

Phone: (504) 310-6872 FAX: (504) 310-6877

atuttle@ccano.org

Refugee Services ...
(Est. 2011)

welcomes new Americans to the GNO area with case management support to ensure their self-sufficiency and integration into our community. Case managers support refugee clients who are resettled here by the U.S. government from countries all over the world from their arrival at the airport for up to five years. Our services are oriented to cover the basic needs of the newly-arrived eligible clients and to promote self-sufficiency.

Julie Y. Ward, Director of Immigration and Refugee Services

2505 Maine Avenue

Metairie, LA 70003

Phone: (504) 457-3462, (504) 310-6862 FAX: (504) 523-6962

jward@ccano.org

Interested students and volunteers should contact:

Lilian Alvarez, Program Manager

Phone: (504) 310-8785

lavarez@ccano.org

St. Vincent Maternity Clinic ...
(Est. 1989)

provides affordable, private medical care to low- to moderate-income women during pregnancy. Services include office visits, delivery, pediatrician's examination of baby, and up to a three-day hospital stay. Patients see the same experienced physician, Dr. Marcel Bacchus, at each visit. The Clinic accepts Medicaid and private-pay patients.

Michelle Black, Director of Pro-Life Services

Phone: (504) 885-1141 FAX: (504) 885-1519

mblack@ccano.org

Margaret Murphy, R.N., Nurse Manager

921 Aris Avenue, Suite B

Metairie, LA 70002

Phone: (504) 837-6346 FAX: (504) 837-6235

mmurphy@ccano.org

**Spirit of Hope Disaster
Response...**
(Est. 2010)

provides disaster case management services to those affected by disasters. Disaster case management is a process where a case manager serves as a single point of contact for individuals or families who were impacted by a disaster. Disaster case managers help families identify their unmet needs, present those needs to groups providing assistance and coordinate with volunteers for home repairs. Disaster case managers also connect clients to services, provide referrals to the appropriate agencies and help them access government benefits, such as SNAP, SBA and FEMA applications and appeals, mental health services, housing, home repairs, transportation and other essential services.

Kevin Carlson, LMSW, MPH

8326 Apricot Street, 2nd Floor

New Orleans, LA 70118

Phone: (504) 861-6351

kcarlson@ccano.org

**Therapeutic Family Services
(TFS) ...**
(Est. 1986)

matches children with moderate to severe emotional, behavioral, or developmental problems or medically fragile children with families who provide specialized foster care. Children are referred through the Department of Children and Family Services.

Shacidy Hadley-Bush, Administrator

1430B Claire Avenue

Gretna, LA 70053

Phone: (504) 310-6939 FAX: (504) 310-8747

shadley@ccano.org

Voyage House ...
(Est. 1999)

is an independent, permanent supportive housing program for single unaccompanied homeless women 39+ years of age who experience substance abuse and/or mental health issues and/or other non-immobilizing

physical disabilities. Women who qualify for the program receive subsidized apartments and a full array of case management. Located throughout Orleans and Jefferson Parishes, the subsidized apartments assist women in maintaining their emotional and financial independence, while maintaining recovery. These services are funded through a partnership with UNITY of Greater New Orleans.

Alecia Blanchard, LMSW, Administrator

1430 Claire Street

Gretna, LA 70053

Phone: (504) 269-3969 FAX: (504) 861-9079

ablanchard@ccano.org

Workforce Development

(Est. 2016)

helps individuals who are unemployed connect with job resources, training programs, and educational opportunities. A significant component of this program is an AmeriCorps program that helps returning citizens connect with unemployment opportunities while also serving low-income seniors through Catholic Charities Food for Families/Food for Seniors program.

Shaula Lovera, Workforce Development Director

2022 St. Bernard Avenue, Room 309

New Orleans, LA 70116

Phone: (504) 523-3095 FAX: (504) 310-8776

slovera@ccano.org

Administrative/ Support Departments

Chief Administrative Officer

Orville Duggan – Chief Administrative Officer (504-310-6967) loduggan@ccano.org

Clerical Support

Sherry Jackson – Closed Client Records Manager (504-310-6964) scjackson@ccano.org

Barbara Octave – Switchboard Operator (504-523-3755 or 0 for internal dialing) boctave@ccano.org

Angelina Rankin – Receptionist (504-310-6959) arankin@ccano.org

Division Directors

Thomas M. Costanza – Division Director (504-596-3097) tcostanza@ccano.org

Cynthia Distefano – Division Director (504-310-6987) crdistafano@ccano.org

Martin O. Gutierrez – Division Director (504-310-6914) mgutierrez@ccano.org

Finance Department

Stacie Bonck – Controller (504-596-3093) sbonck@ccano.org

Donald Harness – Assistant Controller (504-310-6997) dpharness@ccano.org

Cheryl LaBorde – Chief Financial Officer (504-310-8720) cdlaborde@ccano.org

Accounts Payable:

Renee Davenport – Accounting Supervisor (504-310-8724) rdavenport@ccano.org

Karen Fenner – Bookkeeper (504-310-8731) kfenner@ccano.org

Keith Kelly – Bookkeeper (504-310-8723) kkelly@ccano.org

Accounts Receivable/ Cash Receipts/ Treasury:

Melanie Johnston – Bookkeeper (504-310-8726) mhlackey@ccano.org

Rosa Segue – Bookkeeper (504-310-8745) rsegue@ccano.org

Karen Stall – Bookkeeper (504-310-8730) kstall@ccano.org

Budgets/Compliance:

Marcia Brown – Accountant (504-596-3096) mbrown@ccano.org

Stephanie Laurent – Director, Budget/Compliance (504-310-8770) slaurent@ccano.org

Javonne Paul – Bookkeeper (504-310-8721) jpaul@ccano.org

Contractual Review:

Kristyn Harris – Contract Coordinator (504-310-6983) kharris@ccano.org

Payroll:

Barbara Cockerham – Bookkeeper (504-310-6995) blcockerham@ccano.org

Ruby Mercadel – Accounting Supervisor (504-310-6994) rmercadel@ccano.org

Human Resources, Training and Development Department

Sherrie Audrict – Human Resources Representative (504-310-8768) saudrict@ccano.org
Audie Jackson – Human Resources Administrative Assistance (504-310-6973) ajackson@ccano.org
Chalana Alexander Landry – Director of H.R. & Training (504-310-6975) calexander@ccano.org
Cynthia Watler – Human Resources Representative (504-310-6976) cwatler@ccano.org

Information Technology Department

Briant Manix – Database Developer (504-310-6990) bmanix@ccano.org
David Do – Help Desk Technician (504-310-8733) ddo@ccano.org
Aaron Prough – Systems Administrator (504-310-6991) aprough@ccano.org
Terry Zlatnicky – Director of Information Technology (504-310-8742) tzlatnicky@ccano.org
Computer Help Desk (504-310-8733) CCANOIT@ccano.org

Office of Institutional Advancement

Maria Huete – Director of Institutional Advancement (504) 592-5688 mhuete@ccano.org
Lauren Coudrain Zeringue – Grants Manager (504-592-5680) lzingue@ccano.org
Amanda Morlas – Communications Coordinator (504-310-6865) amorlas@ccano.org
Cathy Gomez – Executive Assistant (504-592-5694) cggomez@ccano.org
Sara Johansen – Associate Director of Advancement (504-310-6894) sjohansen@ccano.org
Emily Patnode – Advancement Coordinator (504-592-5681) epatnode@ccano.org
Katie Truxillo – Campaign Manager (504-592-5690) ktruxillo@ccano.org

Planning and Evaluation Department

Dawn Araujo – Accreditation Coordinator (504-310-6966) daraujo@ccano.org
Beverly Wilson – Client Tracking Manager (504-310-6988) bjwilson@ccano.org

President & CEO

Sister Marjorie A. Hebert, M.S.C –President & CEO (504-596-3099) srmarjorie@ccano.org
Sharon Pierson – Executive Assistant (504-592-5682) spierson@ccano.org

Volunteer Department

Shannon Murphy – Director of Volunteers (504-310-6962) smurphy@ccano.org
Emily Stieber – Associate Director of Volunteers (504-310-6960) estieber@ccano.org

Collaborative Council – Bulk email address: collaborativecouncil@ccano.org