

STRONG FAMILIES
Strong Faith



CATHOLIC CHARITIES ARCHDIOCESE OF NEW ORLEANS
2012 ANNUAL REPORT



Dear Sisters and Brothers in the Lord,

There is no more important institution in our society than family. It is in the family that our young people learn about God, their faith and their values to take them through life. Without strong families, society cannot survive, and we, unfortunately, see the affects of crumbling families in our city as violence, murder and racism destroy lives, destroy families.

That is why the work of the local Catholic Church to support families, particularly through Catholic Charities Archdiocese of New Orleans, is vital. We must stand firm in our belief that the family is the domestic church and do all we can to provide the assistance necessary for mothers, fathers, grandparents and others to lead the family as they grow in faith.

May we always look to the example of the Holy Family, St. Joseph, the Blessed Mother and Jesus Christ, in times of struggle and in times of joy. May we give thanks for our own families and pray for the grace to be an example in today's world for those in need.

Thank you for your commitment to the ministries of Catholic Charities Archdiocese of New Orleans. Be assured of my prayers for you and your family.

Wishing you God's blessings, I am
Sincerely in Christ,

Most Revered Gregory M. Aymond
Archbishop of New Orleans





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Archdiocese of New Orleans

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ARCHDIOCESE OF
NEW ORLEANS



Served over **100,049**
individuals across our
40 programs and
2 affiliated ministries.



REPORT PHOTOS: Frank Methe, Margaret Dubuisson, Anna Toujas

“ In all humility we will do what we can, and in all humility we will entrust the rest to the Lord. It is God who governs the world, not we. We offer him our service only to the extent that we can, and for as long as he grants us the strength. To do all we can with what strength we have, however, is the task which keeps the good servant of Jesus Christ always at work:

‘The love of Christ urges us on’.”

2 Cor 5:14

— Pope Benedict XVI, God Is Love – Deus Caritas Est: Encyclical Letter



In New Orleans, the concept of faith and family is a vital part of our culture and daily life. Family is important here and our faith is what keeps us centered and focused on what really matters. In 2011, Pope Benedict XVI told those gathered for his post-Christmas audience that the Holy Family should inspire all families to become “schools of prayer” and that faithful prayer is what draws us “near to God with intimacy and depth.”

Some of us are fortunate enough to have been given that lesson as children at our parents’ knee and to be able to continue that legacy of faith, prayer and family. Following the loving example of Jesus Christ, the family of Catholic Charities serves the extended family in the eight civil parishes of the Archdiocese of New Orleans, regardless of the faith tradition of those whom we serve. We have done so from generation to generation, tracing our roots to 1727 and the arrival of the Ursulines.

From our programs that serve seniors near the end of life’s journey to the special children of Padua Pediatrics and the expecting moms welcomed in our ACCESS ministry, we love others into life as a reflection of God’s great love for each of us. We are indeed all children of our eternal and magnificent God. It is our privilege at Catholic Charities to serve our sisters and brothers in need as a community rooted in faith and grounded in family.

Susan R. Johnson

Board Chairwoman

Catholic Charities Archdiocese of New Orleans



PHOTOS: Mindy Rathe Photography

A family built on love

Shannon Stroup grew up in a big, happy family and always knew that she wanted one of her own. When she entered her 40's and still hadn't found the right man to marry and with whom to begin a life, she decided to go it alone. Her mother, Times-Picayune columnist Sheila Stroup, had received a news release from Catholic Charities Archdiocese of New Orleans announcing the opening of the adoption list and encouraged Shannon to apply.

"I didn't know what to expect," says Shannon. She feared that Catholic Charities might be more restrictive than other agencies and not open to a single woman adopting a child. Adoption Specialists Danna Cousins and Cindy Falgoust soon dispelled her worries. "They are angels. They said it wouldn't be a problem."

Time went by as Shannon waited for word that a baby was available. Finally, the long-awaited message came. There was a baby for her. After that, things moved quickly. She had just 24 hours to prepare for the arrival of 3-month-old Taliyah Cecilie, whom she quickly nicknamed Cilie.

"I enjoyed my childhood with my brother and sister and didn't want Cilie, who is now 3 years old, to be an only child. I started the ball rolling again after she turned 2." Devery Eli arrived a month or two after all of the paperwork was completed. "I thought Cilie was an easy baby until I had Devery," who is almost 9 months old. "He's just a really happy, easy-going baby." And, yes, Saints superstar Devery Henderson inspired his first name. "I didn't really have a boy's name picked out and I was reading the paper and thought, I like that!"

When Shannon looks at her two little ones, she doesn't see black or white; however, she sometimes gets puzzled looks as strangers try to figure out the relationship. And she readily admits, "There is a steep learning curve to doing a little black girl's hair!" Luckily, she has good friends who know exactly how to make Cilie's locks look just right and mom is learning how to handle the job on her own.

Shannon, a veterinarian, enjoys the help and support of her family and friends. Although being a single mom is hectic, she has found her calling and vocation. "This is what I feel like I was meant to do. It's so worth it! Even when they're driving me crazy, it's so worth it!"



For we walk by faith, not by sight.

2 Cor 5:7



**13,167 volunteers
provided 297,482
hours of service.**

A lifetime of service and faith

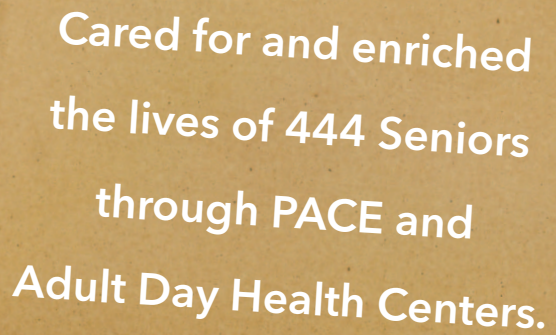
Gloria and Raymond Lewis recently celebrated their 49th wedding anniversary. The celebration was bittersweet. Gloria is witness to the slow decline of her husband due to dementia. Mr. Lewis is a participant in Catholic Charities PACE (Program of All-Inclusive Care for the Elderly). Mrs. Lewis says PACE not only provides excellent medical care for her husband, but it has also been a wonderful source of support and encouragement for her as his primary caregiver.

“In the caregivers’ group, we all talk and through sharing, we help each other. You think your problem is big until you hear about someone else’s problem. The support is such a tremendous help to me,” says Mrs. Lewis.

She and her husband met on the job at the old Charity Hospital, where both were employed, but throughout most of Mr. Lewis’s working life, he was affiliated with ministries related to the Catholic Church. He spent many years working for the Sisters of the Holy Family at Lafon Nursing Home. He’s a life-long parishioner at Our Lady Star of the Sea Catholic Church and has long been active in music ministry there.

It was after Hurricane Katrina that Mrs. Lewis began noticing tell-tale signs that her husband’s dementia was taking hold. Even though the disease is advancing, Mr. Lewis still attends Mass at Our Lady Star of the Sea every week and is the featured soloist at the liturgy. “Sometimes he forgets some of the words, but he’s a good enough performer to overcome that,” adds his wife.

As families of dementia patients can attest, caring for a loved one suffering from this disease takes a toll. After three years in the PACE program, both Mr. Lewis and his family have received the support they needed to cope. Mrs. Lewis says their family is stronger because of it.



Cared for and enriched
the lives of 444 Seniors
through PACE and
Adult Day Health Centers.

*For whoever is begotten by God conquers the world.
And the victory that conquers the world is our faith.*

1 John 5:4

Family bowed, but not broken, by Isaac

Seventy-six -year-old Marguerite Vega and her extended family have lived side-by-side in a pair of neat bungalows along the banks of the Mississippi River in Plaquemines Parish since 1943. The family has weathered many a storm in this hurricane-vulnerable area: Betsy, Camille, Georges, Katrina, Gustav, Ike and many more. Even the damage caused by big storms like Camille and Katrina did not compare to the damage caused by Hurricane Isaac in August of 2012. Water rushed in from the Gulf of Mexico and washed through the entire community on the east bank of the Mississippi. Many homes were completely moved off their foundations by the storm surge. The Vega family homes stayed in place, but the family's possessions were ruined.

Catholic Charities Operation Helping Hands (OHH) Program, which was a life-line for thousands of families after Hurricane Katrina, launched quickly in the weeks after Isaac. Mrs. Vega's home and her daughter's home were cleaned out by the work crews. Mrs. Vega, an accomplished needlepoint artist, was thrilled that the workers salvaged several of her prized works. "I think it's wonderful! I'm so thankful for Catholic Charities and the help I've received."



**Provided over \$3,784,909 in
Direct Assistance for basic needs
and crisis funding.**





827 people assisted with employment placement through Community Staffing Services, Café Hope, Cornerstone Builders, Foster Grandparents, Hispanic Apostolate and Domestic Violence programs.

Faith provides a second chance

After Hurricane Katrina, Operation Helping Hands was primarily staffed by volunteers. Some 30,000 people helped gut, rebuild and paint houses after that massive storm captured the nation's attention. Catholic Charities leaders knew that a different approach would be needed to help those, like Mrs. Vega, who were flooded by Isaac.

With an eye toward helping flooded families get back into their homes, while also helping another vulnerable group develop strong skills to strengthen their own families, OHH began gutting and cleaning out homes using members of Catholic Charities Cornerstone Builders and Community Staffing Services (CSS).

CSS, Catholic Charities' alternative staffing organization, provides jobs for hard-to-employ clients while giving them the support they need to launch successful careers.

Cornerstone Builders is a ministry for formerly incarcerated people and provides good jobs and a new start for those determined to begin anew after serving jail time.

"For me, it feels great to be doing this and giving back," says Terry Holden (opposite page on right). "I've turned my life over to God and it feels good. I went from selling drugs to doing work to help people get back on their feet."

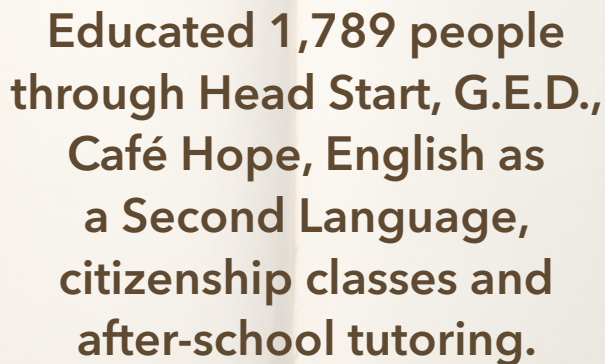
Highway 39 is a thin ribbon of road that runs parallel to the east bank of the Mississippi River and links St. Bernard and Plaquemines Parishes. The highway is lined with homes damaged by Hurricane Isaac and dotted with signs indicating homes were cleaned out by Catholic Charities' Operation Helping Hands crews.



A Head Start for a family's future


Children benefit from a solid, early childhood education program like Head Start. It's a fact. What may not be as well known is that families benefit from their children's Head Start experience as well. Aleagra Castro credits the program with helping stabilize and move her entire family forward.

Aleagra's 4-year-old daughter, Sol, has attended El Yo Yo Bilingual Head Start since she was 6 weeks old. Her 11-year-old son was also a student at El Yo Yo. Her children got a great educational start here, but Aleagra also credits the program with helping her and her husband create a strong foundation for their whole family through couple's retreats, financial literacy classes and behavioral counseling.



Educated 1,789 people through Head Start, G.E.D., Café Hope, English as a Second Language, citizenship classes and after-school tutoring.

625 infants and toddlers got a "head start" in education through our 5 Head Start Centers. A 6th location was added in October, 2012.



Served 1,241 with loving care and compassion through ACCESS Pregnancy and Referral Centers, Adoption Services and the St. Vincent Maternity Clinic.

"It changed my life," says Aleagra. "Both of my children have minor disabilities. My daughter has a slight speech issue and my son was diagnosed with ADHD." She credits El Yo Yo director Gaynell Anderson with helping their family cope with her son's ADHD. "If she hadn't given us the tools we needed to learn how to adjust to this, my family would still be fraught with tension."



A family tradition....on four paws!

In 1956, Shirley Laussade began her life-long love affair with boxers. It began with Prince, who could water ski and was credited with saving several lives during his time. Today, Shirley continues to train and show world champion, certified pet therapy boxers. Cruiser is one of her superstars and a regular monthly visitor at Catholic Charities' Greenwalt Adult Day Health Center.

Shirley's mother attended Greenwalt for 15 years. During her mother's time at Greenwalt, Shirley began bringing her dogs there to interact with the elderly and infirm. She continues to do so even after her mother's death in 2005. The family connection that began as a service to her own mother continues to this day with the Greenwalt clients whom Shirley views as extended family.

"It makes me feel good to see someone enjoying my dogs," says Shirley. "Especially for the elderly and disabled, a certified therapy dog brings them comfort, quiets them and calms them. A dog is not judgmental. He gives you a kiss and shakes your hand regardless of your status or ability."

Shirley's boxers are certified by Therapy Dogs International. In addition to Greenwalt, she maintains a regular schedule at a number of schools, hospitals and nursing homes.

Served 68,012 families and seniors each month through our Food for Families/ Food for Seniors program throughout 64 civil parishes. That's 21,973,054 meals a year.

Provided 64,743 nights of care, safety and shelter for the homeless, victims of domestic abuse, and medically fragile children and adults.

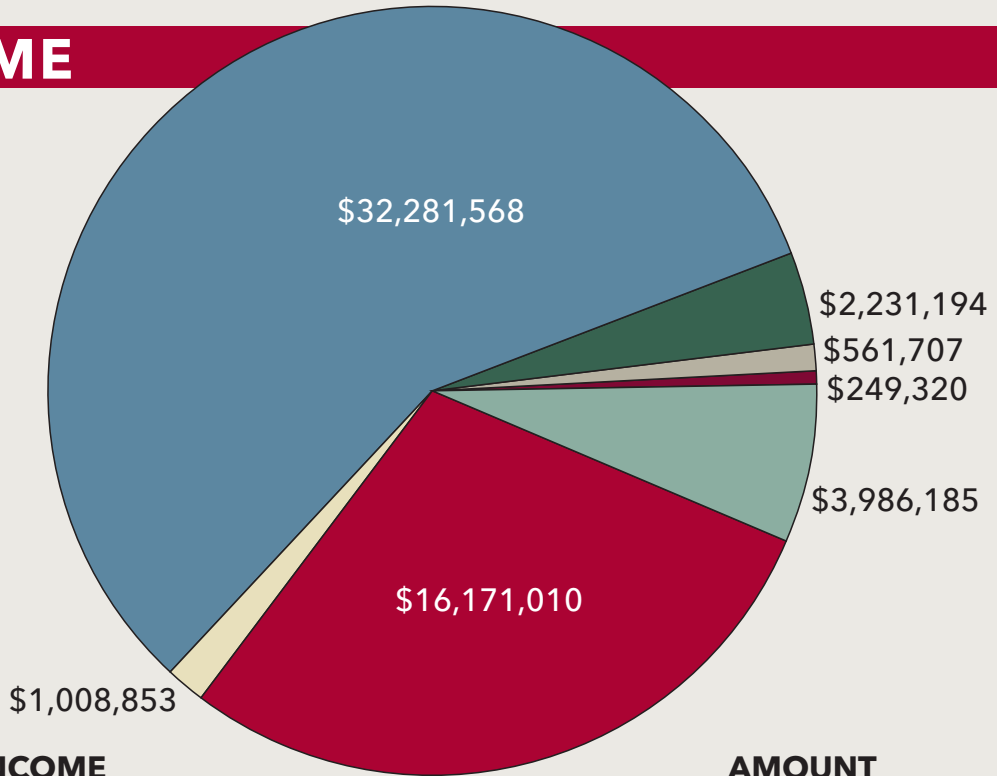
“Seeing with the eyes of Christ, I can give to others much more than their outward necessities; I can give them the look of love which they crave.”

— Pope Benedict XVI, God Is Love – Deus Caritas Est: Encyclical Letter



“ So then you are no longer strangers with the saints, and are

INCOME



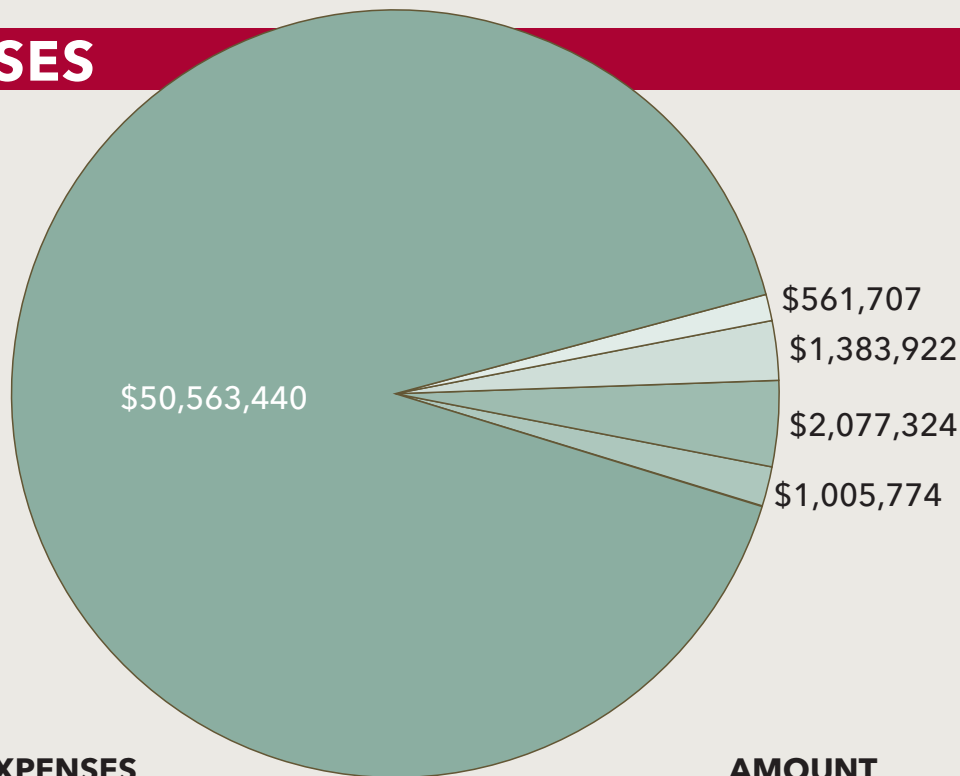
INCOME	AMOUNT
Contributions.....	\$3,986,185
Private Grants	\$16,171,010
United Way	\$1,008,853
Public Sources	\$32,281,568
Program Service Fees.....	\$2,231,194
Donated Goods and Services Received.....	\$561,707
Other	\$249,320
TOTAL.....	\$56,489,837

In order to save costs during these difficult economic times, we have listed our generous donors who contributed during the 2012 fiscal year (July 1, 2011 – June 30, 2012) online at www.ccano.org/2012-donor-listing.

and aliens, but you are fellow citizens of God's household."

Ephesians 2:19

EXPENSES



EXPENSES	AMOUNT
Program Services	\$50,563,440
Donated Goods and Services Distributed	\$561,707
Program Depreciation	\$1,383,922
Management & General.....	\$2,077,324
Fundraising.....	\$1,005,774
TOTAL.....	\$55,592,167

(a) Audited fiscal year ended June 30, 2012

(b) Program services amount does not include 816,412 commodity food boxes distributed by Food for Families/Food for Seniors with a retail value of approximately \$40,820,600.

94% *of expenses are spent on program services, care and goods.*



Respecting the dignity and potential of each human person, Catholic Charities Archdiocese of New Orleans collaborates with the wider community to serve those in need. Impelled by the love and teaching of Jesus Christ, we offer life-giving programs, advocate for the voiceless, and empower the poor and vulnerable to foster a more just society.

Catholic Charities Programs

CHILDREN & FAMILIES

Isaiah 43
Oil Spill Program
Parish and Community Ministries
Therapeutic Family Services

DOMESTIC VIOLENCE

Crescent House
New Orleans Family Justice Center
Project SAVE
Sexual Assault Program

EDUCATION & YOUNG ADULTS

Adult Education
After School Assembly
Café Hope*
Head Start Centers
Independent Living Skills Program
Summer Witness

FOOD & NUTRITION

Food for Families/Food for Seniors

HOUSING & HOMELESSNESS

Baronne Street Transitional Housing
Beyond Shelter
Bridges to Self Sufficiency
CARE Center
Jefferson CARE Center
Voyage House

HURRICANE RECOVERY

Operation Helping Hands

IMMIGRATION

Hispanic Apostolate Community Services
Immigration Services
Refugee and Anti-Trafficking Services

JUSTICE & EMPLOYMENT

Community Staffing Services
Cornerstone Builders
Office of Justice and Peace

MENTAL HEALTH

Catholic Charities School-Based Counseling
Ciara Independent Living
Ciara Permanent Housing
Counseling Solutions
St. Louise de Marillac Ministry
Spirit of Hope

NORTHSHORE REGION

PHYSICAL HEALTH

Deaf Action Center
Marque Medical Emergency Grant
Padua Community Services

PRO-LIFE SERVICES

ACCESS Pregnancy & Referral Centers
Adoption Services
St. Vincent Maternity Clinic

SENIORS

Adult Day Health Care Centers
Foster Grandparents
PACE Greater New Orleans*

**Affiliated ministries of Catholic Charities Archdiocese of New Orleans*

Faith is the realization of what is hoped for and evidence of things not seen.

Hebrews 11:1

Get involved!

DONATE: Use the remittance envelope provided in this report, make a secure donation online at www.ccano.org/ways-you-can-give or call Helen Smith at (504) 592-5688.



VOLUNTEER: Visit us online at www.ccano.org/volunteers/registration-requirements/ or call Volunteer Services at (504) 310-6962.

STAY CONNECTED: Sign up to receive our newsletters at <https://donate.ccano.org/signup>

FOLLOW US: on  Facebook www.facebook.com/cathcharitiesNO and  Twitter @cathcharitiesNO

SPREAD THE WORD: Pass this report on to a friend! If you'd like us to send a copy of this report to a friend or relative, call (504) 592-5691 or email mdubuisson@ccano.org and we'll share our good news.

Finally, and most importantly, we ask that you remember us in
PRAYER.



Catholic Charities
Archdiocese of New Orleans

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